

Feedback and Comments – January – June 2016

Great work in Ashton tonight putting out a serious fire which was close to taking hold of a beautiful thatched home. Well done and thank you from all in Ashton. Happy New Year!!

I wanted to write and say thank you for including my daughter in your ARC [*Action, Reaction, Consequence*] sessions. I have seen her blossom and flourish in the weeks she has attended - she is focussed and her confidence has been recognised by friends and family. I have not seen her so motivated and positive for a long time. She is eager to attend ARC and is full of what she has learnt in the session. Thank you to the school staff and staff at the Fire Station for organising and planning. You have all enhanced my daughter's self-esteem.

I work for East Midlands Ambulance Service and was called to a cardiac arrest last night as a member of the Ambulance crew! My email is to express my thanks to the fire crew who were already in attendance and performing CPR. They were so helpful to us in fact we would never have got the patient out of the house without their expertise and strength!! Nothing was too much trouble for them and we are extremely grateful. If you please pass on our thanks to them and advise senior managers of their fab crew!!

Thank you so much for visiting on Friday. The children have an absolutely fantastic time. We thoroughly enjoyed the Great Fire of London talk you gave us a few months ago and you matched that with the Water Safety talk on Friday. The information the children learn is invaluable and as a small school we pride ourselves on allowing the children to experience and be taught from different angles.

I am writing on behalf of the members of Corby Phoenix Rotary Club who visited the Fire Station in the evening of Thursday 19 May 2016. Thank you most sincerely for making us feel so welcome and for putting on such an excellent demonstration for us. It was extremely interesting to hear how the Station and its watches operate and to hear about the many developments which have influenced the way in which you all work. It was very clear that you are all justifiably proud of the work you do in keeping the public and your own crew safe in such dangerous circumstances and that you are indeed fulfilling your role in making Northamptonshire a safer place.

Please can you pass on my thanks to the team that responded to the incident at Corby Business Academy earlier this week. I have worked at the academy for the last 6 years and in that time had to deal with many incidents and issues however this is thankfully the first time that we have had to evacuate the building for real. I took significant reassurance from your fire crews arriving on site more quickly than I ever imagined possible and conducting themselves with extremely high levels of professionalism. They were incredibly helpful in dealing with our most vulnerable special needs students and I felt they handled the whole situation in a calm and extremely considerate manner. Please pass on my most sincere gratitude to all those involved in the incident. It is wonderful to know that we have the support of such professional individuals during times of crisis. Yours sincerely, Executive Principle