Northamptonshire Local Offer:
Easy Read Guide About How To Use Local Offer

Last reviewed: August 2016
How to use the Local Offer website

This is what the Local Offer website looks like

There are information pages to look at:

What is the local offer?

This page tells you what the local offer is, there is an easy read guide on it too.
Get involved page

This page tells you how you can join in with the Local Offer

What's on

This page tells you about events and training you can go to
Glossary

The glossary tells you what words mean if you’re not sure.

To use the glossary click on a letter in the alphabet

Reading and Games

There are useful books and magazines.

There are apps which are suitable for people with special educational needs.
Local Offer
Services for children and young people in Northamptonshire (aged 0-25) with special educational needs and disabilities.

**Education, health and care page**

**Special educational needs and disability support**

- **Local Offer**
- **Moving to the EHC system**
  - New children and young people with a statement of special educational needs or learning difficulty assessment will transition to the new education, health and care (EHC) system.

- **Existing statements of SEN**
  - Support for existing statements of SEN remains in place until transition to the new EHC system between September 2014 and April 2015.

- **EHC assessments, plans and policies**
  - Education, health and care assessment process and local plan including local and national policies related to SEN.

- **Advice and support**
  - Information, advice and support services.

- **Complaints and complaints**
  - Complaints and complaints.

**Feedback and complaints**

**Feedback**

We welcome any feedback, good or bad, about the Local Offer and other services found on the Local Offer.

Please complete our feedback form:

- Tell us what you think of the Local Offer

We will listen to your suggestions to change the Local Offer to meet local needs and to influence the future direction of the Local Offer.

**Complaints**

Complain about a local authority service or department including Social Care.

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**Tell us what you think**

1. Do you think the idea is a good one?
   - Yes
   - No
   - Not sure

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This is where you can tell us what you think.
Help

This page tells you how to get help if you can't find something on the Local Offer.
A features bar to scroll through

This provides links to other pages that you might find useful

Links to social media accounts:

Twitter

Facebook
Takes you to our Facebook and Twitter pages

Youtube Feed

This is where you can watch videos we think are useful

Tell us if you can't find what you are looking for
By telephone
0300 126 1000 option 5

By email
localoffer@northamptonshire.gov.uk

If you need an alternative format;
Easy read, braille etc
How to search the Local Offer

There are a few ways you can search on the Local Offer

By category

Click on the drop down list, you can pick one from the list

You can then see all of the services linked to that category

<table>
<thead>
<tr>
<th>Select category</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adulthood</td>
</tr>
<tr>
<td>Early Years</td>
</tr>
<tr>
<td>Education</td>
</tr>
<tr>
<td>Finance and Funding</td>
</tr>
<tr>
<td>Getting Around</td>
</tr>
<tr>
<td>Health</td>
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<tr>
<td>Independent Living</td>
</tr>
<tr>
<td>My Life, My Choice</td>
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<tr>
<td>preparing for adulthood</td>
</tr>
<tr>
<td>Social and Leisure</td>
</tr>
<tr>
<td>Social Care</td>
</tr>
<tr>
<td>Training and Apprenticeships</td>
</tr>
</tbody>
</table>
By Keyword

Enter your keyword/s into the box

It will show you any result that has your keyword in it

By postcode

Enter your postcode in the search box

It will show you the results which are closest to that postcode
By local town

Select a town from the drop down list and press search

You can see all of the results with an address in that town
By picture tile

By selecting one of the tiles it will take you to the results that fit in that category
Refiners

Refiners come up when you have search results. You can use them to filter your results further.

You can filter by:

Age - you can choose from a list of ranges (0-99), or just pick one

For people with/who are - this lets you pick a support need or diagnosis

Local Town - this allows you to search based on where you live
Categories - this tells you if it's available to everyone or a smaller group with specialist needs. E.g. Short breaks services would be specialist.

Facilities - you can choose what you need. E.g. Wheelchair access

Provider Type - lets you search by the type of service you need. E.g. Social care service

Languages - you can choose the one you need
Shortlists

You can add results to a shortlist to look at later

This is what your shortlist will look like

You can see your shortlist at a later date

You can save your shortlist by giving it a name and clicking “save”

You can share your shortlist with a friend by sending a link on email
If you need any help to use the Local Offer you can:

Call us:
0300 126 1000 (option 5)

Email us:
localoffer@northamptonshire.gov.uk

Tweet us: @LONorthants

Facebook us:
Local Offer Northamptonshire