Safeguarding Flowchart

Is the child in immediate danger, left alone or missing?

- **YES**
  - Contact the police directly and/or ambulance on 999

- **NO**
  - Is there already a social worker involved?
    - **YES**
      - For open cases or where a child already has a social worker, contact the social worker directly or call Customer Services on 0300 126 1000
    - **NO**
      - Is there already an open early help assessment (EHA)?
        - **YES**
          - Contact Early Help Advice
        - **NO**
          - Use Signs of safety (SOS) MAPPING and Threshold document to establish the level and risk of need. Does the level of need meet the threshold for referral to MASH?
            - **YES**
              - MASH referral or professional consultation tel: 0300 126 1000
            - **NO**
              - Can support in-house

Is there need for EHA?

- **YES**
  - Complete online EHA (use words from mapping)
    - If confident, then organise a team around the family meeting and contact relevant professionals
    - If not confident, contact Early Help Advice for support completing EHA

- **NOT SURE**
  - Contact Early Help Advice

If you have requested advice an Early Help Coordinator will contact you. If not and you are still unsure of next steps, contact Early Help Advice and will contact the referrer for next steps

Early help advice: Earlyhelpadvice@childrenfirstnorthamptonshire.co.uk

MASH: MASH@northamptonshire.gov.uk