

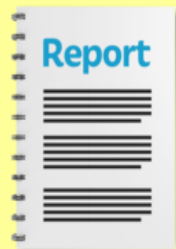


Have your say about the Phase 2 budget plans from Northamptonshire County Council



Please tell us what you think about Council's Phase 2 budget proposals by filling in this questionnaire.

What you tell us will help us to understand what you think about the proposals.



What you say will be part of a report that will be read by the County Council Cabinet to help them make a decision. You will not be personally identified.



You do not have to answer all of the questions. If you do not want to answer a question, or do not know the answer, just move on to the next question.



You must send in your questionnaire to arrive at the Council by 30th January 2018.

Thank you for helping us by completing this questionnaire.

If you have any queries or comments or would like a copy of this questionnaire in a different format like larger print you can contact us by email, post or telephone.

Email address: consult@northamptonshire.gov.uk

Telephone: 0300 126 1000

By post:

Northamptonshire County Council

One Angel Square

Angel Street


Northampton

NN1 1ED



Do you agree or disagree with the proposal to raise the Council Tax for all Council services by 1.98%?

Please tick ✓

	I really agree with this	
	I agree with this	
	I do not agree or disagree	
	I disagree with this	
	I really disagree with this	
	Don't know or not sure	
	This question does not apply to me	
Please tell us why you gave that answer		



Do you agree or disagree with the proposal to raise the Council Tax for Adult Services by 3% ?

Please tick ✓



I really agree with this

I agree with this

I do not agree or disagree

I disagree with this

I really disagree with this

Don't know or not sure


This question does not apply to me

Please tell us why you gave that answer



The Council has asked Central Government to put up Council Tax more than it is allowed to in the rules and without the need for a special vote called a referendum (It would cost the Council an estimated £1 million to hold a referendum). If the Council is given permission, how much do you agree or disagree with an increase in council tax of more than 4.98%?

Please tick ✓

	I really agree with this	
	I agree with this	
	I do not agree or disagree	
	I disagree with this	
	I really disagree with this	
	Don't know or not sure	
	This question does not apply to me	
Please tell us why you gave that answer		



Please tell us which of the proposals for fees and charges you want to make a comment on?

Please tick ✓



Children, Families and Education, things like:

- Learning Skills and Education
- School Admissions

Place Services, things like:

- Trading Standards
- Highways and Traffic Management
- Blue Badge
- Fire and Rescue
- Archives and Heritage

Wellbeing and Prevention Services, things like:

- Country Parks
- Libraries
- Registration Services
- Everdon Outdoor Learning Centre
- Grendon Outdoor Learning Centre
- Longtown Outdoor Learning Centre
- Knuston Hall
- Adult Learning
- Sport

Please tell us what you think about the fees and charges


Tell us about anything else you think can be done to make these changes less difficult for you

Do you have any other suggestions about how the Council can raise money from fees and charges?



Do you agree or disagree with the proposal to stop all telephone and email contact for services that can be done on-line?

Please tick ✓

	I really agree with this	
	I agree with this	
	I do not agree or disagree	
	I disagree with this	
	I really disagree with this	
	Don't know or not sure	
	This question does not apply to me	
Please tell us why you gave that answer		
Tell us about anything else you think can be done to make these changes less difficult for you		



Do you agree or disagree with the proposal to look at each care package for children to make sure they are being given in the right way and to stop the need to give more complex care in the future?

Please tick ✓

	I really agree with this	
	I agree with this	
	I do not agree or disagree	
	I disagree with this	
	I really disagree with this	
	Don't know or not sure	
	This question does not apply to me	
Please tell us why you gave that answer		
Tell us about anything else you think can be done to make these changes less difficult for you		



Do you agree or disagree with the proposal to ask residents who use a van, pick-up truck, horsebox, trailer, or any other vehicle without windows or seats in the back, to register and get a free electronic permit to take household waste to a Household Waste Recycling Centre up to 6 times a year?

Please tick ✓



I really agree with this

I agree with this

I do not agree or disagree

I disagree with this

I really disagree with this

Don't know or not sure

This question does not apply to me

Please tell us why you gave that answer

Tell us about anything else you think can be done to make these changes less difficult for you



Do you agree or disagree with the proposal to ask people who park on the street in Northampton: to pay more for each hour; for a longer time in the day (7am to 7pm); and for a maximum of 2 hours instead of 1 hour?

Please tick ✓



I really agree with this

I agree with this

I do not agree or disagree

I disagree with this

I really disagree with this

Don't know or not sure

This question does not apply to me

Please tell us why you gave that answer

Tell us about anything else you think can be done to make these changes less difficult for you



Do you agree or disagree with the proposal for the centralisation of and commercialisation of Communications and Marketing?

Please tick ✓

	I really agree with this	
	I agree with this	
	I do not agree or disagree	
	I disagree with this	
	I really disagree with this	
	Don't know or not sure	



Do you agree or disagree with the proposal for the Restructure and Centralisation of the Business Intelligence and Project Management Team (BIPM)?

Please tick ✓

	I really agree with this	
	I agree with this	
	I do not agree or disagree	
	I disagree with this	
	I really disagree with this	
	Don't know or not sure	



Do you agree or disagree with the proposal to not fill vacant (empty) staff posts in Children's Services?

Please tick ✓

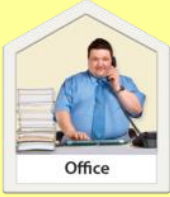
	I really agree with this	
	I agree with this	
	I do not agree or disagree	
	I disagree with this	
	I really disagree with this	
	Don't know or not sure	



Do you agree or disagree with the proposal to charge organisations that win contracts to run Council services a 'winner's fee'?

Please tick ✓

	I really agree with this	
	I agree with this	
	I do not agree or disagree	
	I disagree with this	
	I really disagree with this	
	Don't know or not sure	



Do you agree or disagree with the proposal to make the best use of office space within Angel Square (the Council's head office)?

Please tick ✓



I really agree with this

I agree with this

I do not agree or disagree

I disagree with this

I really disagree with this

Don't know or not sure



Do you agree or disagree with the proposal to get rid of a Senior Planning Officer post?

Please tick ✓



I really agree with this

I agree with this

I do not agree or disagree

I disagree with this

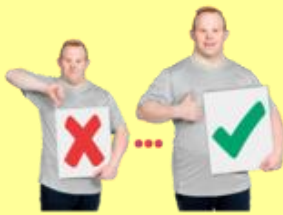
I really disagree with this

Don't know or not sure



You can say anything else you want to add about these proposals.

Please make sure you say which proposal you are talking about.



In the next section there is a table that lists the other things that the Council will do to get better value from its money as part of its day to day work.

If you want to say something about any of these please say what you want to in the box next to it.

Proposal	Saving	What you want to say
Commissioning in Adult Services - Savings and Value for Money from Shaw Private Finance Initiative	£1 million	

Financial Sustainability in Adult Services - Capitalisation of Community Equipment	£900 thousand	
Commissioning in Adult Services – Making the Most of the Disabled Facilities Grant	£500 thousand	
Commissioning in Adult Services – getting more value for money from Integrated Community Equipment Services (ICES) Contract	£800 thousand	
Demand Management in Adult Services - Learning Disability Provision of Care	£2,250,000	
Increased Use of Social Impact Bonds in Chief Executive Services	£1,250,000	

Reduction in money spent on Staff Travel in Children, Families & Education	£300 thousand	
Reduction in Redundancy Budgets in Corporate services	£2 million	
Aged Debt Reduction in Corporate Services	£1,100,000	
LGSS Operational Savings	£803 thousand	
Savings in Democratic Services in LGSS	£71 thousand	
Savings in Audit and Risk Management in LGSS	£60 thousand	
Savings in Finance Operations in LGSS	£131 thousand	
Savings in Health, Safety and Wellbeing in LGSS	£90 thousand	

Savings in Learning and Organisational Development in LGSS	£300 thousand	
Saving in IT and NCC Business Systems in LGSS	£71 thousand	
Savings in Customer Engagement and Reporting in LGSS	£15 thousand	
Savings in LGSS Law service	£196 thousand	
Concessionary Fares Reductions	£200 thousand	
Capitalisation of Superfast Broadband Team	£150 thousand	



Although this consultation tells you about how hard it is for the Council to manage its budget it is also important to think about how public services work to provide services. Do you agree or disagree that public services should work together in partnership more to make services better?

Please tick ✓



I really agree with this

I agree with this

I do not agree or disagree


I disagree with this


I really disagree with this


Don't know or not sure


This question does not apply to me

Please tell us why you gave that answer

	<p>Do you have any suggestions about traditional council services and how they could be delivered differently?</p>


	<p>Do you have any suggestions how the Council could increase income, reduce costs or make savings to support the budget?</p>

	<p>Questions About You</p> <p>We are asking the next questions because we want to make sure that we have asked lots of different people for their views. You do not have to answer these questions. Please tick the boxes that are right for you</p>
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	Are you answering this questionnaire as.....	Please tick ✓
	an individual	
	on behalf of an organisation or group	
	don't know or not sure	

If you are answering this questionnaire on behalf of an organisation or group, please write the name of the organisation or group below, and your role or job title

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	What district / borough of Northamptonshire do you live in?	Please tick ✓
	Corby	
	Daventry	
	East Northamptonshire	
	Kettering	
	Northampton	
	South Northamptonshire	

	Wellingborough	
	Other – please say where	

What is your sex?

Male Female Prefer not to say

Are you currently Pregnant or have you had a baby in the last 6 months?

Yes No Prefer not to say

How old are you?

0 to 9 10 to 19 20 to 29 30 to 49

50 to 64 65 to 74 75+ Prefer not to say

Do you have a disability?

Yes No Prefer not to say

If you do have a disability please tick the box or boxes to say what type it is?

Physical Disability Hearing Impairment Mental Health
 Sight Impairment Learning Disability Other

What is your religion or belief?

None Christian Hindu Jewish
 Muslim Sikh Buddhist Prefer not to say
 Other (Please tell us)

What is your ethnic origin?

White		Asian or Asian British	
<input type="checkbox"/> White British	<input type="checkbox"/> White Irish	<input type="checkbox"/> Indian	<input type="checkbox"/> Pakistani
<input type="checkbox"/> White Gypsy or Irish Traveller		<input type="checkbox"/> Bangladeshi	<input type="checkbox"/> Chinese
<input type="checkbox"/> Other White		<input type="checkbox"/> Other Asian	

Mixed / Multiple ethnic Background	Black or Black British
<input type="checkbox"/> White & Black Caribbean	<input type="checkbox"/> Caribbean
<input type="checkbox"/> White & Black African	<input type="checkbox"/> African
<input type="checkbox"/> White & Asian	<input type="checkbox"/> Other Black
<input type="checkbox"/> Other mixed / multiple	

Other ethnic Group	
<input type="checkbox"/> Arab	<input type="checkbox"/> Prefer not to say
<input type="checkbox"/> Other (please state)	<input type="text"/>

If you are 16 what is your sexual orientation

<input type="checkbox"/> Straight	<input type="checkbox"/> Bisexual
<input type="checkbox"/> Gay Man	<input type="checkbox"/> Gay woman/Lesbian
<input type="checkbox"/> Prefer not to say	

Is your sex (called your gender identity) the same as the gender you were given when you were born?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Prefer not to say
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