

**Appendix 9: Copy of the Questionnaire – Easy Read
Northamptonshire County Council**

**Have your say about plans to change the way the
Council works out how much to pay for Direct
Payments if they are used to employ Personal
Assistants**



Easy Read Questionnaire

Please tell us what you think about the proposals to make changes to the way the Council pay Direct Payments by filling in this questionnaire.

What you tell us will help us to understand what you think about the proposals.

We will write a report with everybody's comments and questions and give it to the County Council Cabinet to help them make a decision.

What you say will be part of a report with the views of lots of other people, so you will not be personally identified.

You do not have to answer all of the questions. If you do not want to answer a question, or do not know the answer, just move on to the next question.

Please read the supporting information available in easy read before you fill in this survey.

If you have any queries or comments or would like a copy of this survey in a different format like large print you can contact us by email, post or telephone.

Email address: DPConsultation@nass.uk.net

Telephone: 01604 367253

By post:

Consultation & Engagement Team

Northamptonshire County Council

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Angel Street

Northampton

NN1 1ED

The questions need to be answered by **5pm 30th June 2018**.

Thank you for helping us by filling in this survey.

Questions about you

1. Are you....?

Please tick ✓

	A person who uses Northamptonshire County Council services (a customer)	
	Employer of Personal Assistant(s)	
	A friend, family member or an unpaid carer	
	Personal Assistant	
	A member of the public	
	Someone who speaks up for a group of people who use the service	
	Someone who works for a provider organisation	
	A councillor	
	From a partner organisation, such as a trust or clinical commissioning group	
	Other, please write below	

Questions about the way Direct Payments are made

2. Do you have a Direct Payment

	Yes	
	No	
	Don't know	

3. If you said 'Yes', do you currently use any of your Direct Payment to employ Personal Assistants?

Please tick ✓

	Yes	
	No	
	Don't know	
	I do not have a Direct Payment	

The way the Council work out how much to give people in their Direct Payment

The next section contains questions about the 4 different proposals. The council explains these in the Easy Read Supporting Information you can read to help you answer the questions.

<p>4. There are 4 options for the changes to how the Council work out how much to pay you in your Direct Payment for your Personal Assistant (PA) . Please read the supporting information and tell us which one you prefer</p>	
<p>Please tick ✓</p>	
	<p>Option 1a) Do nothing and carry on as it is and keep the gross hourly rate at £9.89 for most people who employ a PA.</p>
	<p>Option 1b) Have two different gross hourly rates for all or just new people who employ a PA. People with higher needs would get a higher rate.</p>
	<p>Option 1c) Have a general calculator to help all or just new people who pay for a PA to work out the on costs and the gross hourly rate they need. (This is the Council's preferred option)</p>
	<p>Option 1d) Have an individual calculator to work out exactly</p> <ul style="list-style-type: none"> • How many hours a person needs to support them • How many Personal Assistants they need • How much each Personal Assistant will cost • How many times the Personal Assistant will change.
	<p>Other, please say below</p>

5. The council prefers option 1c) – Have a general calculator to help all or just new people who pay for a PA to work out the on costs and the gross hourly rate they need.
Do you agree or disagree with this?

Please tick ✓

	I really agree with this	<input type="checkbox"/>
	I agree with this	<input type="checkbox"/>
	I do not agree or disagree	<input type="checkbox"/>
	I disagree with this	<input type="checkbox"/>
	I really disagree with this	<input type="checkbox"/>
	Don't know or not sure	<input type="checkbox"/>
	This question does not apply to me	<input type="checkbox"/>

6. Please tell us why you gave that answer

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7. The council thinks there should be a general calculator that works out what the hourly rate should be based on:

- The number of hours of support a person needs each week
- The number of individual people the employer is likely to have working for them

Do you agree or disagree with this?

Please tick ✓

	I really agree with this	<input type="checkbox"/>
	I agree with this	<input type="checkbox"/>
	I do not agree or disagree	<input type="checkbox"/>
	I disagree with this	<input type="checkbox"/>
	I really disagree with this	<input type="checkbox"/>
	Don't know or not sure	<input type="checkbox"/>
	This question does not apply to me	<input type="checkbox"/>

8. Please tell us why you gave that answer

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9. The table here shows how many Personal Assistant the Council thinks someone might have when they have support.

Number of hours of funded support per week	Number of Personal Assistants
Up to 30 hours	1
31 – 60 hours	2
61 – 90 hours	3
More than 90 hours	4

How much do you agree or disagree with this?

Please tick ✓

	I really agree with this	<input type="checkbox"/>
	I agree with this	<input type="checkbox"/>
	I do not agree or disagree	<input type="checkbox"/>
	I disagree with this	<input type="checkbox"/>
	I really disagree with this	<input type="checkbox"/>
	Don't know or not sure	<input type="checkbox"/>
	This question does not apply to me	<input type="checkbox"/>

10. Please tell us why you gave that answer

11. Please read the supporting information about using a calculator to work out the hourly rate to pay each person. The calculator is divided into 5 hour sections called bands.

Do you agree or disagree with this?

Please tick ✓



I really agree with this	<input type="checkbox"/>
I agree with this	<input type="checkbox"/>
I do not agree or disagree	<input type="checkbox"/>
I disagree with this	<input type="checkbox"/>
I really disagree with this	<input type="checkbox"/>
Don't know or not sure	<input type="checkbox"/>
This question does not apply to me	<input type="checkbox"/>

12. Please tell us why you gave that answer

13. Do you think using a calculator is a fairer way to work out how much money people need? Do you agree or disagree with this?

Please tick ✓



I really agree with this	<input type="checkbox"/>
I agree with this	<input type="checkbox"/>
I do not agree or disagree	<input type="checkbox"/>
I disagree with this	<input type="checkbox"/>
I really disagree with this	<input type="checkbox"/>
Don't know or not sure	<input type="checkbox"/>
This question does not apply to me	<input type="checkbox"/>

14. Please tell us why you gave that answer

The things that people with a Direct Payment pay for and the things that the County Council pay for

15. There are 2 options for the changes to the things that people with a Direct Payment pay for and the things that the County Council pay for.

Please read the supporting information and tell us which one you prefer

Please tick ✓

	Option 2a) Do nothing and carry on as it is so that all or just new people use their Direct Payment to pay for all the on costs for their PA.	
	Option 2b) Get PBSS to arrange and pay for some things when they are needed by all or just new people who employ a PA. This is instead of including it in the gross hourly rate. (This is the Council's preferred option)	
	Other: Please say below	

16. **The council thinks number 2b is the best thing to do.** The council thinks it is best to get PBSS to arrange and pay for some things. Please look at the supporting information to explain who would pay for what. Do you agree or disagree with this?

Please tick ✓

	I really agree with this	
	I agree with this	
	I do not agree or disagree	
	I disagree with this	
	I really disagree with this	
	Don't know or not sure	
This question does not apply to me		

17. Please tell us why you gave that answer

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18. The Council could make changes so that PBSS arranges and pays for some things when they are needed by all or just new people who employ a PA.

Please say who you think should pay for the things in the list

Please tick ✓

	Paid by PBSS	Paid by employer
Adverts for PA in places where it costs money		
Police checks		
Payroll charges for people who use the PBSS payroll		
Redundancy costs (if there is not enough money in a person's Direct Payment account)		
Payments in lieu of notice (if there is not enough money in a person's Direct Payment account)		
Other, please say below		

The lowest amount that a PA can be paid if they are not self-employed

19. There are 5 options for the changes to the lowest amount PAs could be paid if they are not self-employed.

Please read the supporting information and tell us which one you prefer

Please tick ✓

	Option 3a) Do nothing and carry on and keep the gross hourly rate at £9.89 for all or just new people who employ a PA.	
	Option 3b) Pay a lower gross hourly rate of £9.56 to all or just new employers.	
	Option 3c) Expect that all PA will be paid at least £8.10 per hour by their employer (and use the calculator to work out the gross hourly rate) (This is the Council's preferred option)	
	Option 3d) Expect that all PA will be paid at least £8.20 per hour by their employer (and use the calculator to work out the gross hourly rate)	
	Option 3e) Have two rates: standard and complex. PA will be paid at least £7.83 per hour for standard rate and £8.20 per hour for complex rate	
	Other: Please say below	

20. The council thinks number 3c is the best thing to do. This will mean the Council will use the general calculator and all PA could be paid up to £8.10 per hour.

Do you agree or disagree with this?

Please tick ✓



I really agree with this	<input type="checkbox"/>
I agree with this	<input type="checkbox"/>
I do not agree or disagree	<input type="checkbox"/>
I disagree with this	<input type="checkbox"/>
I really disagree with this	<input type="checkbox"/>
Don't know or not sure	<input type="checkbox"/>
This question does not apply to me	<input type="checkbox"/>

21. Please tell us why you gave that answer

How we introduce any changes

22. Do you think people who already have a PA should start using the new way of working out the Direct Payment rate when they get a new PA?

Please tick ✓

	Yes	
	No	
	Don't know	

23. Please tell us why you gave that answer

24. Do you think people who already have a Direct Payment for a PA should be able to stay on the same rate if they can show that the new ways are not right for them?

Please tick ✓

	Yes	
	No	
	Don't know	

25. If you said Yes, what do you think people need to show to help them explain why a new rate would not be suitable?

26. Do you have any other ideas about how the Council could work out the rates for PA to make sure people are not getting more than they need?

Please tell us why below

27. Should people who already have a Direct Payment for PA be able to move to a new way of working from their next review with a care manager if it is best for them?

	Yes	
	No	
	Don't know	

28. If you said no

When do you think people who already have a Direct Payment for PA should be able to move to a new way of working?

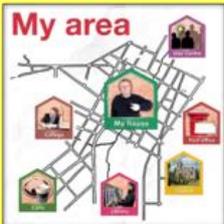
Please tell us why below

29. Do you want to say anything else about Direct Payments for PA?

Please tell us below

More Questions about you

Are you answering this questionnaire...		Please tick ✓
	As an individual	<input type="checkbox"/>
	On behalf of an organisation or group	<input type="checkbox"/>
<p>If you are answering this questionnaire on behalf of an organisation or group, please write the name of the organisation or group below, and your role or job title</p>		

	What district / borough of Northamptonshire do you live in?	Please tick ✓
	Corby	<input type="checkbox"/>
	Daventry	<input type="checkbox"/>
	East Northamptonshire	<input type="checkbox"/>
	Kettering	<input type="checkbox"/>
	Northampton	<input type="checkbox"/>
	South Northamptonshire	<input type="checkbox"/>
	Wellingborough	<input type="checkbox"/>
	Other – please say where	<input type="checkbox"/>



We are asking the next questions because we want to make sure that we have asked lots of different people for their views. You do not have to answer these questions if you do not want to

Please tick the boxes that are right for you

1) What is your sex?

Male

Female

Prefer not to say

2) Are you currently Pregnant or have you had a baby in the last 6 months?

Yes

No

Prefer not to say

3) How old are you?

0 to 9

10 to 19

20 to 29

30 to 49

50 to 64

65 to 74

75+

Prefer not to say

4) Do you have a disability?

Yes

No

Prefer not to say

4a) If you do have a disability please tick the box or boxes to say what type it is:

Mental Health

Physical Disability

Hearing Impairment

Learning Disability

Sight Impairment

Other

5) What is your religion or belief?

None

Christian

Hindu

Jewish

Muslim

Sikh

Buddhist

Prefer not to say

Any other religion (please write in)

6) What is your ethnic origin?

White

<input type="checkbox"/>	White British	<input type="checkbox"/>	White Irish
<input type="checkbox"/>	White Gypsy or Irish Traveller	<input type="checkbox"/>	Other White

Asian or Asian British

<input type="checkbox"/>	Indian	<input type="checkbox"/>	Pakistani
<input type="checkbox"/>	Bangladeshi	<input type="checkbox"/>	Chinese
<input type="checkbox"/>	Other Asian		

Mixed / Multiple ethnic Background

<input type="checkbox"/>	White & Black Caribbean	<input type="checkbox"/>	White & Black African
<input type="checkbox"/>	White & Asian	<input type="checkbox"/>	Other mixed /multiple

Black or Black British

<input type="checkbox"/>	Caribbean	<input type="checkbox"/>	African
<input type="checkbox"/>	Other Black		

Other ethnic group

<input type="checkbox"/>	Arab	Any other ethnic group (please state)
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Prefer not to say

7) If you are 16 and over what is your sexual orientation

<input type="checkbox"/>	Bisexual	<input type="checkbox"/>	Gay Man	<input type="checkbox"/>	Gay Woman/ Lesbian
<input type="checkbox"/>	Heterosexual	<input type="checkbox"/>	Other	<input type="checkbox"/>	Prefer not to say

8) Is your sex (called your gender identity) the same as the gender you were given when you were born?

<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Prefer not to say
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9) Are you?

<input type="checkbox"/>	Married	<input type="checkbox"/>	Single	<input type="checkbox"/>	Civil Partnership
<input type="checkbox"/>	Widow/ Widower	<input type="checkbox"/>	Other	<input type="checkbox"/>	Prefer not to say
<input type="checkbox"/>	Cohabiting / Living together				