NORTHAMPTONSHIRE COUNTY COUNCIL

Proposed Relocation of Daventry Library
Engagement Analysis Report

October to November 2018

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Owner: Northamptonshire Libraries and Information Service, Northamptonshire County Council
1. Introduction

Daventry Library currently occupies a former school building in the town centre which is owned by Daventry District Council (DDC), having been purchased from Northamptonshire County Council (NCC). NCC pays rent and is responsible for repairs to the building.

DDC wishes to develop the site which has led to the necessity to look for alternative premises for the library. In discussions, DDC has offered NCC the use of most of the ground floor of The Abbey Centre, less than half a mile away from the current library building.

The Abbey Centre is owned by DDC and is also shared by voluntary sector partners who have a natural synergy with the range of services offered in Northamptonshire’s libraries. If the library were to relocate to The Abbey Centre the refit and refurbishment would be funded by DDC and will be designed to maximise the floor space.

Staying in the current location is not a valid option due to DDC’s desire to develop the site which is outside of NCC’s control. While the floor space in the proposed new location is smaller than the current site, a major benefit to the proposal to move to The Abbey Centre is that DDC will pay for the refit and refurbishment of the ground floor of the building to make it fit for purpose as a library, including a totally new library fit out. Moving to an alternative location would mean that NCC would have to fund any refit or refurbishment to make it fit for purpose to be used as a library, and given that DDC is keen to free up the current building to commence their development, looking for an alternative new venue could mean the library moving to temporary accommodation to ensure continuity of provision whilst seeking an alternative venue. The timeframe for the move is to be completed by spring 2019.

An engagement exercise was undertaken to ensure that library users (members of the public and professionals who make use of the library to deliver various services) are aware of the need to move and the benefits of the option offered by DDC and given the opportunity to influence the way the new location will be refurbished. The engagement exercise also allowed service user to raise any particular issues or concerns they may have.

The feedback received will be used to help NCC have a better understanding of service users views on the relocation of the library and will be used by the Libraries and Information Service and the Director of Public Health, in consultation with the Executive Director for Commercial and Place, to help shape the future library within Daventry.

This report is an analysis of the information and data gathered during the engagement held between 1st October and 11th November 2018.

The engagement was conducted by Northamptonshire Library & Information Service and the Consultation, Equalities & Accessibility Team based within Business Intelligence and Project
Management (BIPM) within Northamptonshire County Council, who carried out the engagement in compliance with NCC’s Consultation and Engagement Policy and Statement of Required Practice.

2. Engagement Methodology

The following outlines the engagement methodology used to generate the material / data for analysis.

A stakeholder analysis was completed. It identified stakeholders which included:

- Library service users (members and non-members)
- Staff and volunteers (including Registration Service staff)
- Professionals and external stakeholders (e.g. Health Visitors)
- Residents of Daventry district
- Local Councillors and the local MP

Due to the breadth of potential stakeholders, a base questionnaire was devised (Appendix 4). The questionnaire was designed to:

- Inform the audience of the need for the move.
- Demonstrate the benefits of the proposal offered from DDC.
- Gain an understanding of stakeholder’s priorities for consideration in the planning of the new library space/location.
- Help inform the Equality Impact Assessment.

The questionnaire was supported by an explanatory document (Appendix 5).

A number of qualitative and quantitative questions were asked to gain an understanding of respondents’ views. Respondents were directed to the supporting documentation, which included the equality impact assessment.

A copy of the questionnaire and supporting documentation were made available on NCC’s website and promoted on NCC’s consultation register, which is where all of the Council’s consultations are published. Paper copies of the engagement documents were made available. An offer was also made to translate the questionnaire into other accessible formats, including easy read and large print.

A series of public events were also held with regular users of the library and the wider public. These events enabled participants to discuss the proposals on either an individual or group basis with senior officers and enabled participants to ask questions and provide their feedback.
A series of four focus groups were arranged for attendees of the Children’s Centre Service activities that are run during an average week.

- 15/10/18 Play & Learn for Under 1s’
- 16/10/18 Rhymetime Session
- 16/10/18 Bounce and Rhyme Session
- 18/10/18 Play & Learn for Under 5’s

They were held in the Exhibition Room either before or immediately following the activity. A script was used to outline the background to the proposals and to explain the structure of the focus group and feedback was recorded by staff.

A stakeholder event was held at the library on 19th October 2018 and 35 individuals were invited, including local Councillors, representatives from local service organisations and other stakeholders. The event was a drop-in session and enabled attendees to view the proposed plans for the relocation of the library and the redevelopment of the existing library site. Members of the DDC project team were also present and were able to field questions about their proposed North Street development. Attendees were invited to complete a paper feedback form for either/both projects before leaving.

A public drop-in event was held at the library on 20th October 2018. Plans for the relocation of the library and the redevelopment of the existing site were displayed. As above, the event was staffed by both NCC officers and members of the DDC project team. Again attendees were invited to complete a paper feedback form for either/both projects before leaving.

To assist with engaging with the wider general public who may not usually use the library services a stand was installed within the foyer of Daventry Waitrose on 2nd November 2018. Again, plans for the library relocation were displayed and attendees were invited to give their feedback via a simplified feedback form.

Attendees at all of the above events were signposted to the online questionnaire if they wanted to provide further feedback.

Impromptu meetings were held with library staff and both the Crafters Group and the Stitch and Chat Group to explain the proposed plans and to address concerns raised about the impact on their group if the move goes ahead. Both groups meet in the library weekly. These two group meetings, comprising of 33 attendees, were invited to complete an event feedback form and signposted to the online questionnaire, should they want to provide further feedback.

The engagement was promoted via press releases within the local media, to the Council’s Consultation Register members, members of the county’s Residents’ Panel who live within the district of Daventry, and with Council staff. Key stakeholders identified through the
stakeholder analysis were invited to a stakeholder engagement event and the engagement
was also promoted via Daventry District Council’s communications channels. The
engagement was also promoted by staff during the usual scheduled events held within the
library, and information display stands were place within the library during the engagement
period to help explain the proposed changes and to promote the questionnaire and
engagement sessions.

The engagement was also posted and publicised via the Council’s corporate and libraries
service social media accounts. Respondents were given the opportunity to participate
through our social media sites, although no direct responses were received or could be
attributed via this method.

3. Summary of Feedback

This is a summary of the feedback received and it is recommended that it is read in
conjunction with the full results which can be found in Appendix 1.

A total of 152 questionnaire responses were received generating 241 comments from the
different groups of respondents. Nearly all of the responses were from individuals (as
opposed to being on behalf of organisations), mostly being residents of Daventry and
customers of either Daventry Library or the wider Northamptonshire Library and
Information Service.

In addition to the questionnaire feedback a total of approximately 220 people attended the
nine engagement events, and one written submission was made.

As already mentioned above, there were no direct comments received via social media
channels.

3.1 Questionnaire feedback

The highest proportion of the 152 questionnaire respondents identified themselves as
residents of Daventry (96); closely followed by Daventry Library or Northamptonshire Library
and Information Service customers (92); then users of Universal Children Centre Services
delivered at Daventry Library (15); User representative groups (8); Borough, District or Parish
Councils (7); Daventry Library volunteers (4); and members of Daventry Library staff (2).
Those that said ‘Other’ mostly confirmed that they were representatives of a local council or were a Councillor. There were also people who identified where they lived within the district of Daventry. Other responses came from people who were a resident of Daventry and no longer lived there but still held an interest in community. There was also a response on behalf of a group that regularly meet within the library and use the community space provided within it.

Respondents were asked how often they usually use the services provided at Daventry Library to give us an understanding of the frequency respondents accessed its services. Most respondents used the library services either monthly (24.8%) or weekly (20.3%), with 13.7% saying they use the services more often than once a week. A total of 17.0% of respondents said they do not currently use the library services in Daventry.

The respondents who said ‘Other’ mostly gave a variety of different times they would attend the library including: during school holidays; two or three times a year; as and when
required. Others said they attended as frequently as the events are held i.e. a weekly group or when exhibitions are held.

Respondents were then asked to advise us how many children they have caring responsibilities for and their ages. A total of 75 out of the 152 respondents said they have children, with most having one child either aged between 1-5 years old or 6-10 years old. A total of 77 either stated they did not have any children or skipped this question.

<table>
<thead>
<tr>
<th>Age Group</th>
<th>1</th>
<th>2</th>
<th>3 or more</th>
<th>Total</th>
</tr>
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<tbody>
<tr>
<td>1-5 years old</td>
<td>2.99%</td>
<td>10.45%</td>
<td>0.00%</td>
<td>67</td>
</tr>
<tr>
<td>6-10 years old</td>
<td>9.43%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>53</td>
</tr>
<tr>
<td>11+ years old</td>
<td>12.96%</td>
<td>7.69%</td>
<td>0.00%</td>
<td>65</td>
</tr>
<tr>
<td>0-6 months old</td>
<td>26.15%</td>
<td>1.61%</td>
<td>1.61%</td>
<td>62</td>
</tr>
<tr>
<td>7-12 months old</td>
<td>24.19%</td>
<td>1.61%</td>
<td>4.55%</td>
<td>66</td>
</tr>
</tbody>
</table>

Respondents were then given a list of the following services provided at Daventry library and were asked which ones they have used within the last six months.

- **Reading Services** – to access a comprehensive range of book stock or e-books, to take part in the Summer Reading Challenge, to use the Library to You service, or to be a member of a Library Reading Group.
- **Learning Services** - to access digital support to help with using online services such as employability or family history research, or to take part in regular activities including craft events or Stitch and Chat groups.
- **Digital Services** - to learn basic IT skills, to access public computers, photocopying, and printing facilities, to use free Wi-Fi and device charging facilities, to access County Council or District Council websites or to enrol on free online courses.
- **Health Services** – to attend Universal Children’s Centre Services activities such as Rhymetime sessions, Play and Learn sessions, to access information and advice on school readiness services, health, lifestyle and wellbeing, parenting and family support, for Health Visitor drop-in sessions or breastfeeding facilities, or to access information about volunteering opportunities.
- **Information Services** – to access support when looking for a job or to find out about starting and developing your own business, to apply for or renew a concessionary bus pass/disabled parking permit, to apply for school places, to access debt help and money management advice or to use Registrations Services.
- **Culture Services** - to visit local exhibitions and displays, attend a play or speaker event outside of normal opening hours or to buy or sell craft products using library exhibition spaces.
By far the most frequently used service at Daventry Library within the last six months was the Reading Services, with 70.1% of respondents to this question selecting this answer. The second most frequent answer was Culture Services (32.8%). The least used service was Health Services (13.1%).

![Service Usage Chart]

Whilst most of the comments made by the 17.5% of respondents who said ‘Other’ were actually listed within the questions six answer options, the most frequent ‘Other’ comment people gave was that they attended the library for either a knitting or a craft club. Some said they attended the library to pick up information leaflets i.e. bus timetables, or to read the newspapers and magazines, although one respondent commented on the cancellation of subscriptions reducing their attendance. Others said they use the library to either present or view the exhibitions held within the library. Other comments made included the use of the IT equipment (including the photocopier) and the support given in using it; and accessing children’s services such as Rhymetime.

Respondents were then asked to consider The Abbey Centre within Daventry, which is where it is proposed the Daventry library will be relocated to, and to rank a list of priorities into order of importance for the new venue using a scale of 1 – 5, with 5 being the most important and 1 the least important.

A comprehensive range of books was ranked by respondents as the most important priority with an average ranking of 4.66 out of 5. This was followed by easy access and parking with a ranking of 4.04. This was then followed by free Wi-Fi and public computers (3.9); then regular events for under 5s (3.35); with a safe outdoor space being regarded as the lowest priority with an average ranking of 2.58 out of 5.
As in the previous question, some of the respondents who said ‘Other’ repeated some of the answer options already listed the question, such as access to books, IT equipment including WiFi and printers, although by far the most frequent comment made was regarding concerns over the reduction in space between the current library location compared to that provided within The Abbey Centre. Many respondents raised concerns that the proposed space was too small, especially when compared to the current library, and felt there is simply not enough room. Several respondents said there needs to be sufficient space to accommodate activities and groups including the craft and knitting clubs, as well as exhibitions. Respondents also want an area of quiet space for reading.

Some respondents also highlighted the need for the library to remain as an information point of access and maintain a provision of information such as bus timetables, tourist information leaflets, and reference volumes.

Another area of importance mentioned was the need for a new venue to be accessible for people with a disability as well as those using public transport. Requests for a toilet were also made, preferably an accessible changing places toilet as it was regarded that this facility is lacking within Daventry. Requests for an interactive crafting area for children was also made plus events for older children as well as the young.

When respondents were asked to consider what barriers would prevent them from accessing the services provided by the library should it move to The Abbey Centre, and how these barriers could be overcome, three main themes emerged. These were:

1. the physical location of The Abbey Centre
2. the reduction in space
3. issues regarding parking near The Abbey Centre
Respondents mostly outlined the barriers they foresaw and very few suggestions on how they could be overcome were made.

Those respondents that commented about the physical location of The Abbey Centre mostly said it was difficult to walk to as it is too far from the town centre and that it was a long downhill walk. Concerns were raised that due to its distance from the town centre and the bus station people would not visit the library as part of their normal trip into the town and this, combined with the reduction in passing footfall when compared with the library’s current location, would mean a reduction in visitors to the library.

Those who mentioned the reduction in space repeated similar comments given to previous questions, with respondents stating there was insufficient space to accommodate activities and groups including the craft and knitting clubs, and exhibitions. Others commented on the general reduction in space or the need for a secure space for children. Some respondents said if there was insufficient space for activities or groups this would result in a reduced use of the library services and a subsequent reduction in social interaction.

The issues respondents raised regarding parking were mostly regarding the limited parking near The Abbey Centre as the nearby car park is often full. Some respondents suggested some parking bays be set aside for library users, although there was concern over how this could be enforced.

Other comments made included the need for the venue to be accessible for pushchairs, wheelchairs and other mobility devices. Concerns were also raised over the potential reduction in the range of books available.

A small number of respondents simply stated they did not know where The Abbey Centre was, whilst a couple of respondents said they could not foresee any barriers with accessing the proposed new venue.

Respondents were then asked to consider the local Registration Service which is currently situated within the library as it is NCC’s intention to keep the Registration Service within the library when it is relocated to its new venue. Respondents were asked if they had any specific views on this.

Responses varied to this question. Some respondents raised concerns over the amount of space the Registration Service would require and stated they do not wish for its inclusion on the library site to compromise the traditional library functions. Some respondents felt the library space was being reduced too much and the inclusion of the Registration Service would further impact on its reduction. Some respondents felt the Registration Service could be situated anywhere and saw no reason why it should stay within the library, although not many respondents put forward an alternative location. Those that did suggested it be moved into the DDC offices.
In contrast, some respondents, although fewer than above, expressed their general support and approval for the continued inclusion of the Registration Service on the same site. They felt it made sense to keep this with the library and have a co-location of services, which could also assist with research purposes.

A small number of respondents made suggestions about the Registration Service space allocation within the library and said that it should remain within a private location that is easily accessible and can accommodate wheelchairs; and that it should be air-conditioned and well ventilated as the doors will be closed most of the time. Another felt the space allocated for it was too large for its required purpose.

Finally respondents were invited to give any other comments that they would like to make about the proposed relocation of Daventry library, including suggestions for an alternative venue suggestions which they think NCC should consider and why. The majority of respondents provided comments here, although only a few proposed an alternative venue. The alternative venue suggestions, and the rationale for those that provided it, were as follows:

- The DDC offices were mentioned by several respondents. Together they felt as it is an accessible building on more than one floor, has plenty of parking, any may be an under-used building depending on the outcome of the local authority unitary proposal.
- The ex UTC building as it could accommodate the library and the museum.
- Part of the iCON centre.
- Behind Moot Hall has been mentioned in the past as a location where a custom-built library would be constructed.
- Purchasing or leasing approximately three shop units in Bowen Square and combining them into one building, and this should increase the footfall.
- The Eastern way development could offer a new community venue incorporating a library.
- Using an alternative empty building or other suitable building within the town centre.

Some respondents also made suggestions as to what they would like for a new site:

- Plenty of seating and space to allow for spending time to browse.
- Increase the ability for the library to order books etc. in/purchase items if there is to be a reduction in availability of books, magazines, newspapers etc.
- Do not place the study area next to the play area.
- Support for the inclusion of toilets.
- Baby changing facilities suitable for male and female parents and care givers to use.
- Support for the inclusion a safe outside area.
- Important to make libraries a safe space for people to attend alone – especially in light of anti-social behaviour.
- A comfortable indoor area to sit and chat quietly after children's groups.
- Access to tea and coffee facilities or a café.
- Accessible children's area, with a space which is at least as big as the current one.
- Activities for the young.
- A children's library.
- Storage of pushchairs.
- Sufficient computer space due to the amount of technology now in use and WiFi.
- Room for meetings.
- There needs to be an allocated space for the use of the current clubs and a communal space.
- Archive materials.

Many respondents stated how they were against the concept of moving the library and demolishing the existing building, with many comments being made about the current building, which was part of the old Grammar school, being of cultural and historical importance to Daventry, and felt that too many buildings of this nature have already been demolished within the town. Many respondents felt the building should be invested in to bring it up to the required standard and that its relocation to The Abbey Centre would be a great loss to the town centre, where it is currently conveniently located.

A similar number of comments were again made regarding concerns over the reduction in floor space within the new site. The most frequent comments were again around the reduction in space to host activities and groups for all ages, as well as exhibitions. There was also many comments made about the reduction in space being unable to host the same level of service currently provided, with concerns that the library will be claustrophobic and too small to host an ever increasing population.

Some comments were received from respondents stating their general support for a modern library within The Abbey Centre and said how they supported the proposal and liked the design.

A few comments were received again about parking with repeated concerns over the lack of easy parking near The Abbey Centre, with one respondent suggesting an increase in the number of disabled and family parking spaces in nearby car park if these are the people who are likely to use the library service the most.

A small number of respondents felt that no decision should be made about the library until the future of both NCC and DDC is decided, as this should provide greater clarity on the local authorities' priorities, with concerns raised that finances may be depleted and the development of the old library would cease leaving what would be considered as another derelict and neglected building within the town.
A small number of respondents also made suggestions as to an alternative location for a new cinema. These were:

- The old 'Focus' site, as there is adequate parking and also space to develop food outlets and possibly other activity buildings.
- On one of the industrial estates out of the town centre.
- The night club, as it used to be a cinema

There was also concerns that Daventry does not have the demographics and population to support a new cinema, and the previous cinema in Daventry closed down.

Other comments made included an unhappiness with the proposed new location due to concerns over it being too far away from the town centre and a lack of footfall; criticism of NCC and its management of budgets and of the library service; and feelings that the redevelopment of both sites would be a waste of public finances. The Southam library in Warwickshire was also mentioned by a few respondents as a good example that should be followed.

The following WordCloud helps to demonstrate some of the key words and messages respondents raised when answering this question.

3.2 Feedback received at events

Approximately 90 people attended the public drop-in event and an additional 134 people attended the other eight feedback events. The events were delivered to enable attendees to discuss the engagement on an face-to-face basis with officers of the library service and members of the DDC project team were also present at the drop-in events to field questions about their proposed North Street development. This arrangement allowed attendees to ask questions and provide their feedback. The majority of those that attended the events
indicated that they had not completed the questionnaire, although some said it was their intention to do so.

**Children’s Centre Service Events Feedback**

A total of 27 participants attended four sessions. These were sessions were facilitated focus group discussions, with feedback recorded by the facilitator.

The most frequent library service accessed by the attendees were reading services (100%) and learning services (92.0%). The least used service by this cohort of customers was digital services (3.7%). Universal Children’s Centre Services comes under the heading of ‘Health Services’ (11.1%), which is a surprisingly low figure considering the audience of the focus groups, and may be due to some confusion as to which service heading Universal Children’s Centre Services were listed under.

Those that said ‘Other’ stated they also used the retail facilities for the purchasing of greeting cards and gifts, and attended to meet and socialise with other parents.

The vast majority (92.6%) of this customer cohort attended the library at least once a week.
The Children’s Centre Service attendees said they liked the current location as it is central and close to the town centre; usually has easy parking; the dedicated children’s facilities available within the library; and that it provides a welcoming environment.

The attendees disliked the lack of toilet and baby changing facilities; the lack of space for pushchairs/buggies; they felt the building was outdated and in need of some repair; that the space allocation for the children’s area is too small; no access to refreshments; and they felt the outside area was unsafe.

Priorities for a new location were more activities for over 5’s; larger childrens space; toilets; and being able to have somewhere to sit and socialise with other mums after scheduled activities had finished.

The biggest perceived barrier should the library move to The Abbey Centre was the limited easy access to parking near to the new venue. Attendees also felt the footfall around The Abbey Centre would be less than the current library and that this would ultimately reduce the number of visitors.

Public and Stakeholder Drop-In Events, Crafters Group and Stitch & Chat Group meeting feedback
It is estimated that approximately 90 people attended the Public Drop-In event; a total of 21 stakeholders attended the Stakeholder Drop-In event; and 15 & 18 people attended the impromptu Crafters Group and Stitch & Chat Group engagement sessions respectively. Attendees were invited to complete a short feedback form on the proposals. Only 16 participants provided feedback forms at these events, these were mostly from existing users of the library and interested members of the public.

By far the most frequent library service accessed by the attendees who provided feedback were reading services (75.0%) followed by information services (31.3%). The least used service from the 16 attendees who completed the feedback form at these events was health services with no-one selecting this option.

The one person who said ‘Other’ stated they attend the weekly crafting group.
Attendees of these events said they mostly visited the library weekly (31.3%) or monthly (31.3%).

![Bar Chart: How frequently attendees usually use the services provided at Daventry Library]

Attendees said they liked the friendly and helpful staff; the range of books; the building itself including its large size and the ability to accommodate groups without disturbing other library users; the outdoor space; and computing area. Attendees also said they found the current library to be welcoming and are happy that it exists.

Some attendees said they could not think of anything they disliked about the current library or that it is sufficient to serve its purpose. Those that did comment said they thought it was old and in need of modernisation; they also commented on the lack of toilet; that the children’s area is out of sight; it is too small; there was difficulty in seeing the exhibitions if something else is occurring within the same room; and that the facilities are not great.

The majority of the attendees felt the the proposed plan of the new library location was a good idea and well thought out. They felt it was a good location with ideal facilities which may attract more visitors to the library. However, some were concerned over the reduction in space and questioned whether there would be enough room in The Abbey Centre or if there would be enough space for groups to continue to use the facilities.

Priorities put forward for a new location were adequate space; enhanced book choice; toilets; exhibitions; computing area; activities that would encourage greater use including interactive activities for teenagers; to make it a bright and colourful space; and that it must have guaranteed funding. Others commented to say that the proposed plan covers all of their requirements.

The majority of attendees said they did not foresee any barriers should the library move to The Abbey Centre. Those that did mentioned the location being on a hill and poor parking.
Other comments received varied as some attendees felt it was a good solution and were keen on keeping a library within Daventry whilst another felt it was finance driven instead of service led.

**Wider Public Event Feedback**

A total of 53 individuals engaged with the staff at the feedback stand installed within the foyer of Daventry Waitrose. Individuals were invited to give their feedback via a simplified feedback form.

A total of 29 individuals said they currently use or have used the existing library in North Street, whilst 24 individuals said that either do not use or have never used the existing library.

As with the other engagement events, the most frequent library service either currently or potentially being accessed in the future by participants was reading services (41.5%), with culture services (3.8%) being the least.

![Bar chart showing library service usage](image)

Comments received regarding the proposed relocation of Daventry library to The Abbey Centre were commendation for the library staff; lack of awareness of the services the library provides i.e. children’s services; general support for the relocation and having a library within Daventry; support for providing opportunities for social interaction for older people in Daventry; and questioning why DDC wish to build a cinema on the existing site.

**3.3 Written feedback received**

The engagement generated one written response which was received from a Daventry resident, who said they supported the proposed move from current site to The Abbey Centre. They welcomed the prospect of having purpose-designed facilities capable of supporting learning and resource. The respondent was pleased Daventry was retaining a library and felt the move presented by DDC and NCC provided a good opportunity.
4. Conclusion

Feedback to this engagement exercise was mostly received from residents of Daventry and regular users of the Daventry Library and wider users of Northamptonshire Library and Information Services.

The engagement was conducted by NCC and focused on the proposed new location and plans for the relocation of the Daventry library to The Abbey Centre. However, the engagement generated feedback regarding the current library building and the proposed redevelopment of the site. Some respondents questioned the need for a cinema in Daventry and would rather monies were spent on the modernisation and improvement of the current library building. There were several pleas for the building to be maintained as it was seen as historical importance to Daventry. As the decision to redevelop the current site is being made by DDC and is outside the control of NCC the engagement did not focus on these areas. However, this strength of feeling cannot be ignored so the feedback received will be shared with DDC to help inform their decisions as they develop their plans for the redevelopment of the area.

Regarding the proposals of the relocation plans in respect of The Abbey Centre, whilst some respondents disliked the current library and considered the plan to be a positive move and welcomed the prospect of Daventry library being relocated to what they considered as a modern and bright looking venue, with better amenities, the majority of respondents expressed concerns over the proposals.

A large number of respondents regularly attend the current library at least once a month with many attending either once a week or several times a week. Respondents mostly use the reading services within the library but the other services it provides was also highly valued, especially the children and learning services and the space allowed for groups to meet and exhibitions to be held. However, some respondents did wish the currently library had better toilet facilities and more room allocated to the children’s area, and highlighted these as priorities for the new venue, along with easy access and parking.

Whilst some liked the plans for the new library space at The Abbey Centre, many were against the relocation there, and raised their concerns over the buildings location being too far away from the town centre, which will make it harder to access for some and will reduce the natural footfall. Many concerns were also made about the reduction in space with concern that this would create a claustrophobic library that would have a reduced level of service including books and space for groups of all ages and exhibitions. The limited parking near The Abbey Centre was also highlighted as a concern with some suggestions for allocated parking bays for library visitors.
Respondents also questioned whether the Registration Services should relocate with the library, as some felt this service took up precious space within the floor plans, with suggestions as to whether this service would now be better located elsewhere, for example within the DDC offices.

Many suggestions were made of how the library services could be modernised and improved, regardless of the final venue, and respondents strongly voiced how Daventry requires a well equipped and facilitated library service that is fit for purpose and meets the diverse needs and wants of the increasing population of Daventry and its surrounding areas.

5. Equalities Statistics Summary

Equalities monitoring questions were asked of each questionnaire respondent, although not all respondents chose to complete this section of the questionnaire.

From the available completed responses, the majority of questionnaire responses were from individuals (94.0%). Approximately two-thirds of respondents were female (64.5%). The most frequent age range of respondents were aged between 50 to 64 years (32.8%).

From the 106 respondents who provided their postcode it was evident that the majority of respondents either live within or close to Daventry town, although there were two incomplete postcodes and two out of county postcodes.
Other identified equality monitoring information provided by respondents demonstrated that 4.5% were either currently Pregnant or had a baby in the last 6 months. A total of 20.9% identified themselves as having a disability, which equated to 24 individuals. Physical disability was highlighted as the most frequent disability (50.0%), followed by hearing impairment (31.8%).

Full statistics of the responses is in Appendix 2.
Appendix 1: Questionnaire Results

1) Please tell us in what capacity you are responding to this survey:

<table>
<thead>
<tr>
<th>Answer Choices</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Daventry Library and Information Service customer</td>
<td>64.79%</td>
</tr>
<tr>
<td>A user of Universal Children Centre Services delivered at Daventry Library</td>
<td>10.56%</td>
</tr>
<tr>
<td>A resident of Daventry</td>
<td>67.61%</td>
</tr>
<tr>
<td>Daventry Library volunteer</td>
<td>2.82%</td>
</tr>
<tr>
<td>Member of Daventry Library staff</td>
<td>1.41%</td>
</tr>
<tr>
<td>User representative group</td>
<td>5.63%</td>
</tr>
<tr>
<td>Borough, District or Parish Council (please state which council you represent)</td>
<td>4.93%</td>
</tr>
<tr>
<td>If ’Other’ please specify:</td>
<td></td>
</tr>
</tbody>
</table>

Answered 142
Skipped 10

Other:
- I lived in [redacted] my [relative] was the Grammar School [occupation]. I attended the Grammar School until I was 16 years.
- County Councillor.
- Thursday afternoon knitting group.
- A DDC resident who doesn't live in Daventry and is frustrated their council tax is funding yet another Daventry based initiative.
- Welton Parish Council (3)
- Daventry Town Council.
- Preston Capes Parish Council.
- There’s no box for Other. I'm a resident of the county with a library card.
- Resident in the DDC district who occasionally uses the Library.
- Resident of Braunston (2)
- Interested party.

2) How often do you usually use the services provided at Daventry Library?

<table>
<thead>
<tr>
<th>Answer Choices</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>More often than once a week</td>
<td>15.22%</td>
</tr>
<tr>
<td>Weekly</td>
<td>22.46%</td>
</tr>
<tr>
<td>Fortnightly</td>
<td>15.94%</td>
</tr>
<tr>
<td>Monthly</td>
<td>27.54%</td>
</tr>
<tr>
<td>I do not currently use library services in Daventry</td>
<td>18.84%</td>
</tr>
<tr>
<td>If ’Other’ please specify:</td>
<td></td>
</tr>
</tbody>
</table>

Answered 138
Skipped 14
Other:
- I visit as and when I can
- The times I use the Library can be weekly or monthly upon demand required
- Like to see exhibitions held in the meeting room
- I am also chairman of Daventry Photographer Society and we use the library twice a year for two photographic society photo exhibitions
- School holidays when visiting family who live in Daventry
- Monday art craft stitch and natter
- It is too far away from where I live and would take 4 bus journeys to use the resource.
- Used to be monthly but due to own circumstances it is now occasional
- Public information displays
- 2-3 times a year
- I find the current library an outdated place and as such my children do not like spending time in there.
- Occasionally for research
- School holidays
- When needed
- A couple or three times a year.

3) Please tell us how many children you have or currently have caring responsibilities for and their age(s)?

<table>
<thead>
<tr>
<th>Age Group</th>
<th>1</th>
<th>2</th>
<th>3 or more</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>I am/my partner is currently pregnant</td>
<td>2.99%</td>
<td>2</td>
<td>10.45%</td>
<td>0.00%</td>
</tr>
<tr>
<td>0 – 6 months old</td>
<td>9.43%</td>
<td>5</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>7 – 12 months old</td>
<td>12.96%</td>
<td>7</td>
<td>0.00%</td>
<td>0.00%</td>
</tr>
<tr>
<td>1 – 5 years old</td>
<td>26.15%</td>
<td>17</td>
<td>7.69%</td>
<td>5.00%</td>
</tr>
<tr>
<td>6 – 10 years old</td>
<td>24.19%</td>
<td>15</td>
<td>1.61%</td>
<td>1.61%</td>
</tr>
<tr>
<td>11+ years old</td>
<td>9.09%</td>
<td>6</td>
<td>16.67%</td>
<td>4.55%</td>
</tr>
</tbody>
</table>

4) Please tell us which of the following services you have used at Daventry Library within the last 6 months:

<table>
<thead>
<tr>
<th>Answer Choices</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Reading Services</strong> – to access a comprehensive range of book stock or e-books, to take part in the Summer Reading Challenge, to use the Library to You service, or to be a member of a Library Reading Group</td>
<td>70.07% 96</td>
</tr>
<tr>
<td><strong>Learning Services</strong> - to access digital support to help with using online services such as employability or family history research, or to take part in regular activities including craft events or Stitch and Chat groups</td>
<td>16.79% 23</td>
</tr>
<tr>
<td><strong>Digital Services</strong> - to learn basic IT skills, to access public computers, photocopying, and printing facilities, to use free Wi-Fi and device charging facilities, to access County Council or District Council websites or to enrol on free online courses</td>
<td>18.98% 26</td>
</tr>
<tr>
<td><strong>Health Services</strong> - to attend Universal Children’s Centre Services activities</td>
<td>13.14% 18</td>
</tr>
</tbody>
</table>
such as Rhymetime sessions, Play and Learn sessions, to access information and advice on school readiness services, health, lifestyle and wellbeing, parenting and family support, for Health Visitor drop-in sessions or breastfeeding facilities, or to access information about volunteering opportunities

**Information Services** – to access support when looking for a job or to find out about starting and developing your own business, to apply for or renew a concessionary bus pass/disabled parking permit, to apply for school places, to access debt help and money management advice or to use Registrations Services

**Culture Services** - to visit local exhibitions and displays, attend a play or speaker event outside of normal opening hours or to buy or sell craft products using library exhibition spaces

I do not use any of these services

<table>
<thead>
<tr>
<th>Service</th>
<th>Answered</th>
<th>Skipped</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information Services</td>
<td>24.09%</td>
<td>33</td>
</tr>
<tr>
<td>Culture Services</td>
<td>32.85%</td>
<td>45</td>
</tr>
<tr>
<td>Registrations Services</td>
<td>17.52%</td>
<td>24</td>
</tr>
</tbody>
</table>

If ‘Other’ please specify:

- Daventry Photographic society - Photography Exhibition
- Often use copy machine and staff are helpful
- Every Friday at noon for the past 3 weeks I help with IT (computers) for your wonderful volunteer to complete my online "claim" with [redacted]
- I used to read some of the magazines before all the subscriptions were cancelled!
- 2 photographic exhibitions set up by Daventry Photographic Society. 1 exhibition/photo competition is a joint project with Daventry Town Council as part of the Daventry Arts Festival so an exhibition space is critical for us and drives footfall and use of the library
- Knitting club on Monday afternoons.
- Knitting group
- To pick-up information leaflets, bus timetables etc
- To visit exhibitions
- I run the Stitch & Chatter Club every Mondays
- Weekly knitting group - Mondays
- Craft clubs
- Craft group
- Knitting club
- Monday craft group
- Weekly craft group
- Rhythm time every Tuesday morning
- Bus pass renewal
- Read newspapers and magazines
5) Thinking about The Abbey Centre (where it is proposed the Daventry library will be relocated) please place the following in order of importance for the new venue.

Please rank these in order of importance using a scale of 1 – 5, with 5 being the most important and 1 the least important. Please only tick (v) each column once.

<table>
<thead>
<tr>
<th>Least important</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>Most important 5</th>
<th>Don't know</th>
<th>Total</th>
<th>Weighted Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>A comprehensive range of books</td>
<td>0.00%</td>
<td>0.78%</td>
<td>1</td>
<td>3.88%</td>
<td>5</td>
<td>23.26%</td>
<td>30</td>
<td>71.32%</td>
</tr>
<tr>
<td>Regular events for under 5s</td>
<td>16.24%</td>
<td>19</td>
<td>9.40%</td>
<td>11</td>
<td>22.22%</td>
<td>26</td>
<td>13.68%</td>
<td>16</td>
</tr>
<tr>
<td>Free Wi-Fi and public computers</td>
<td>6.30%</td>
<td>8</td>
<td>8.66%</td>
<td>11</td>
<td>14.96%</td>
<td>19</td>
<td>27.56%</td>
<td>35</td>
</tr>
<tr>
<td>Safe outdoor space</td>
<td>34.75%</td>
<td>41</td>
<td>16.10%</td>
<td>19</td>
<td>14.41%</td>
<td>17</td>
<td>15.25%</td>
<td>18</td>
</tr>
<tr>
<td>Easy access and parking</td>
<td>5.43%</td>
<td>7</td>
<td>8.53%</td>
<td>11</td>
<td>11.63%</td>
<td>15</td>
<td>23.26%</td>
<td>30</td>
</tr>
<tr>
<td>If 'Other' please specify:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Answered</td>
<td>132</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Skipped</td>
<td>20</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Other:
- Disabled parking. Toilets
- Indoor space for events such as book clubs or children's reading/craft sessions. Also, space for quiet reading.
- because I'm a blue badge holder/driver
- Please renew the magazine subscriptions
- Need space for books and activities. The proposed space is too small
- Also space for groups - adult learning, disability ect, displays, arts and crafts and DVDs, social groups ect
- A good meeting room, exhibition area is a must. The doctors say we must get out to meet others and avoid loneliness. An area suitable for functions for all ages is essential.
- exhibition space for photography and groups is our top priority
- enough space within the library area for customers to either sit and read or to move around comfortably without bumping into one another
- Provision of leaflets/information inc tourist information and bus timetables
- 5, Most important: An area/room to run my knitting club once a week for nearly 20 Ladies.
- room for 22 people
- craft room
- I am a member of the stitch and chatter club held on Monday afternoons. I suffer with depression and anxiety and this club has been an enormous help
- room to hold group meeting for up to 22 people
- Room for up to 25 people to meet for craft (knit and chatter) which is usually meeting on Monday afternoons with access to books and printers
- Space for all the resources I need, and which are at the existing library.
• The space needs to cope with modern library ethos as hub for information learning, arts, science and history. I think the exhibition side of the current library is really important and more so in the future. This needs to be an enhancement not degradation.
• I cannot answer as this question is presupposing that the library will move and is, therefore, a 'leading' question.
• Daventry/Northamptonshire history reference volumes
• The toilet should be a changing places toilet that offers full accessibility to children and adults with a large range of needs. There is no where in Daventry that offers this, and as a community hub it should.
• Inside playing area for kids with some interactive toys which one will be clean on daily basics and some area for kids to seat and read safety books with parents so we can learn them how to behave in public places like library and would be nice if you could create crafting station (for example table with pencils and pens to draw and some different materials on the side that parents could access if they want to make something creative together).
• Events for older children
• Easy self-service access to information and quiet space
• Access by public transport.
• This is rather subjective as I don’t need free wifi for example but it's very important for people who don’t have a home computer / wifi.

6. If you feel there is anything that would prevent you from accessing Daventry library if it moves to the The Abbey Centre, then please tell us what these are and how they could be overcome.

• As someone with mobility and other health issues the abbey centre is doable, but not nearly as convenient as where the library is now.
• They are attended to in the Grammar School building which needs to be retained and any other building would be unnecessary.
• Parking issues. Not easy to walk to.
• A suitable safe and secure space for the children library section
• I would be able to get there but my elderly mum won’t
  Just don’t move it so far out of town
• I don’t see any line-map showing me exactly where the Abbey Centre is
• Accessibility to building. It is quite a walk downhill from town centre when relying on public transport
• As we see many Libraries closing, I am so pleases we are able to maintain a service here in Daventry
• As I don’t drive and get a lift to the library it would be very difficult. Cannot walk that far from town.
• The proposed site is too far from town. I use the library when I visit the shops
• Not me but others. The Abbey Centre is not in the centre of town. This would make it more difficult for the elderly and disabled to access on their normal shopping trip.
The footfall past the Abbey Centre would be less than in the town centre. When the TIC was moved there it soon closed due to lack of use - less footfall

- not enough parking spaces
- loss of the exhibition space meaning less reason to go there
- potentially less books
- forgetting where it is located, it took me years to get used to the jobcentre being in the council offices i imagine this would require similar adjustment

- My immediate thought when I heard about this was: Oh dear, it will be further for me to walk. At the moment it is very convenient being right in the centre of town. I live in a village where there is no public transport so rely on someone bringing me in to Daventry 3 or 4 times a week to see my husband who is in a nursing home right the other end of town but not too far from shops, post office, etc. If I also wanted to go to the library it would be a very long walk for me there and back.

- The distance from the main shopping area and Bus Station.
- Parking at the Abbey centre is very limited.
- It is further away from the shopping area, which means a longer walk to get there. It is likely the new location will reduce footfall still further.
- Due to a lack of space in the new location it looks unlikely [redacted] would still be able to run [redacted] Club which bring an average of 20 Ladies every Mondays!
[Redacted] club is not just a knitting club, we provide friendships, social interactions instead of sitting at home knitting alone!
I really want to keep [redacted] Club in/near the library please.

- Will there be reserved parking nearby like their currently is?
- no provision for a group meeting of up to 22 people
- There will be no available space for the club
- not enough room for group meeting
- No room for the stitch and chatter
- If there was no space for knit and chatter craft group
- There is often no parking spaces at the Abbey Centre and it is not in the centre of the town
- The space may be too small.
- Presently, the parking spaces outside the Abbey Centre are few and far between i.e. they are usually full. My son and I tend to have 15 books to transport and I can't carry heavy books far. If the parking problem could be overcome, I have no objections. More spaces, designated library spaces (though not sure how you could enforce that)?
- the car park at the Abbey Centre is always full. Lack of parking will be a problem for every body, apart from those living close and are fit enough to walk
- Parking is at a Premium in Daventry, so adequate provision is required likewise for cycle facilities. There has to be room for , pushchairs, wheelchairs and other mobility devices
- Again a 'leading' question
• I am worried about the space being limited and the range of books being decreased, but this is preferable to no library at all.
• Difficulty to access with pushchairs
• Knowing exactly where to go, it being a child friendly environment
• I use crutches so it would need to be disabled friendly
• Space within the library for under 5 sessions, including space for pushchairs. If there is a lack of space I wouldn’t visit.
• The small about of parking outside the proposed new site would make it very difficult to access. Whilst not registered disabled I do have difficulty in walking up an incline.
• Insufficient parking space - in it's current location in North Street, there are dedicated spaces for both staff and customers - the Abbey Centre is located in St John's Square car park, which has no dedicated spaces for staff and there are rarely any spaces for customers - yet more pressure in what is a very limited resource - PARKING!!
• No
• How will public consultations that are often 'promoted' in the library space to be handled - often there are plans and many boxes/files to be looked at - it is not clear where this space will be and it is important for Residents to be able to visit / comment on public consultations
• Nothing should prevent access to the Abbey Centre. It will be an excellent site.
• Insufficient parking during the day
• As long as there is a library in Daventry I will continue to use it.
• Don't know where it is

7) The local Registration Service is currently situated within the library. It is our intention to keep the Registration Service within the library when it is relocated to its new venue. If you have any specific views on this then please tell us in the box below.
• If it brings in money I am ok with this.
• Whilst this may be necessary I would hope that the space allocated does not compromise the traditional library function.
• It can be anywhere, doesn't need to be in the library
• It should be in a private location suitable for easy access, pushchairs etc.
• Registration service is key still - particularly for those that don't have public transport
• Sounds like a perfectly sensible proposal
• Makes sense to co locate with the library as it’s locally realised that both services currently share the same space
• OK as long as there is enough space
• The registration service could be anywhere. No need to be in town.
• No need for it to be part of the library. Plenty of other space there for it to be.
• same as 6
• it should stay within the library for research purposes
• If the new premises have a smaller floor area than the current premises, keeping the Registration Service within the library will further reduce the already reduced space. This is far from ideal.
• The area given to this on the new plans is too large for what it is - a desk and chairs. More space should go to the library.
• It will reduce the space for the library, which, as stated, is smaller the present and necessary space available. The registration service needs to stay in it’s present site.
• Agree
• Good idea.
• Fully support
• It seems a lot of things going in reduced space - this is fine if there is no conflict between users
• Again clearly shows your intention to relocate whatever this survey reveals. See the use of "when it is relocated"
• Definitely keep the service within the library.
• I don’t think it needs to stay at the library, if it will be taking the space of something else.
• They could be moved to council building like was before.
• Its door will be closed most of the time with customers in, so please supply air conditioning to ensure it stays cool and fresh in there. Customers can be emotional so they’ll give off more heat and babies can make smells.
• What is ‘Local Registration’? If it is Birth and deaths I would have expected to find that at the DDC offices.
• Will there be sufficient space? There’s hardly enough square footage for books, never mind additional services!!
• Not essential for the service to be in the library

8) Please tell us any other comments you would like to make about the proposed relocation of Daventry library, including if you feel there is an alternative venue that should be considered and why:
• The current building could be upgraded at a lower cost I feel and would be fit for purpose.
  Parking is not an issue in either location.
  Heating costs could be reduced by turning the thermostat down in the winter--the building is always very stuffy for the majority who visit in outdoor coats.
• The current library in Daventry has a space for a number of activities and art exhibitions. Both on a personal level and from a club view, I believe these art exhibitions form an important role in promoting the arts to the community in Daventry. There appears to be no space in the proposed plans. This is a serious omission. No similar or suitable exhibition space exist in Daventry.
The new library layout depicted in the presentation looks significantly smaller than the current facility. The old school building is atmospheric and does not appear to be in poor condition as stated. Why do we have to keep losing the old victorian era buildings? What is being displaced in the Abbey Centre to make way for the library or has the space always been empty?

As Daventry is paying all expenses my only problem is with the smaller floor size. Hopefully with clever use of space you will be able to fit in the same number of books. Daventry is already a small library given the size of the town and outlying villages, such as Weedon.

No alternative venue would be necessary if Daventry Town Centre Conservation Area Appraisal and Management Plan December 2017 was adhered to. The Grammar School stands in the conversation area and to demolish it will be a gross waste and an abomination.

My concerns are that it could feel cramped and claustrophobic. I sometimes spend quite a while in the library just browsing and I think it's important that this activity is considered with plenty of seating and space.

If there is going to be a reduction in immediate availability of books, magazines, newspapers etc. you should increase the ability for the library to order books etc. in/purchase items

I feel the proposed site to be too small for the library. There is no alternative space within the town centre.

Whilst there is parking nearby, they are always nearly full. For those with mobility, special needs etc could prove difficult. How long will this whole procedure take to complete. As we are were supposed to have a new library 2 years ago and 4 proposals ago

I have been to the Abbey to go to DACT with my mum. It is too small. Three businesses already on the ground floor so very little space left. Why not use an empty building in town centre.

I understand that this is a commercial venture where the Council is proposing to spend public funds to support the generation of a new Cinema. Why not use a fraction of those funds to renovate the existing library and use the rest of the funds on other community projects? It seems the common sense approach as the investment of public funds in a commercial venture of such scale, in an industry that is tenuous at best (last Cinema in Daventry closed), seems to be short sighted. We should make the best use of our existing resources. The library is in a building suitable for a library. If it needs renovation then allocate some funds to fix it up. Everyone will support that.

If Daventry needs a Cinema, which I understand is why the library move is being proposed, build it on one of the industrial estates out of the town centre. At least then when it fails and closes down we won't have yet another physical reminder right in the heart of town of how our public funds were squandered by the council.
- DDC offices could be an perfect venue - particularly if when unitary comes to fruition in 2020 and the offices could be empty. Also very accessible building with more than one floor
- None
- I would welcome a modern library service for Daventry. I rarely use it but it’s a much valued facility. Easier to park providing sufficient disabled spaces are retained...
  One thing that does concern me if the time restricted parking. Currently that’s not an issue but could be for users who wish to stay longer...
- Generally a good idea but I have concerns that there may not be enough room
- Plenty of room in other places for a cinema with more parking, shame to tear down the old building. Better to do it up and put other stuff in there with the library
- The current building is part of the history of the town and shouldn't be disposed of lightly. The town library should have space! and books. The current library stock will not fit into the area.
- The library is more beneficial on its current site for access. I feel the cinema complex would be better suited to the old 'Focus' site, there is adequate parking and plenty of room to develop as food outlets and possibly other activity buildings as well as the cinema.
- I usually use the library services when attending the knitting group. From the plans I don't think there will be enough room to accommodate us sadly
- I feel that it should stay where it is and the building and surrounding land be utilised better! I would like a cinema in Daventry but in a different location . Who owns 'Focus' building?
- I think that the present building should be retained as both a library and a cinema. The building is historically important to Daventry and is pleasant to look at and would lend itself to both uses as it is a large building. Once its demolished it will be lost forever. The costs of refurbishment will probably not exceed the cost of the new build. In the last 60 years Daventry has lost so many of its old buildings e.g. the lovely Victorian police station and the stone house, both in New Street.
- A disappointing project - Daventry deserves better. Southam, Warks opened a new library 2 years ago and it provides so much for all. It is a busy place. The 'powers that be' should take a look and Southam library and facilities.
- The venue of the new library must have exhibition space that is ideally the same as now or 80% of the current site as a minimum
- The Abbey building space would be smaller - there is already a problem in not having enough space to accommodate all children who would wish to attend Rhyme Time etc. Also is it wise to place the study area next to the play area?
- I think it would be perfectly possible to repair and retain the current library given the cost of both relocation and new cinema building. If the current building absolutely must be knocked down then why can't the library be relocated to the new cinema and entertainment complex?
I don’t accept that the present library is in such a bad state that it can’t be renovated. It would surely be cheaper than what is proposed.

Is the Abbey Centre fully occupied or partially empty? Will any organisation have to move out to make space?

I think it is a good idea. The Abbey Centre is easily accessible and I like the inclusion of outdoor space and toilets.

Safe outside area sounds like a beneficial addition. Helping deal with anti-social behaviour in the older building wasn't something I was aware of until reading the presentation - it’s important to make our libraries a safe space for people to attend alone.

Needs to be with in easy walking distance of the bus station, for those without their own transport, with adequate car parking, for those with their own transport, wherever it is based. Other than the present site I cannot think where this could be.

Key facilities for my family would be baby changing facilities suitable for male and female parents and care givers to use. A comfortable indoor area to sit and chat quietly after children’s groups. Access to tea and coffee facilities.

The use of space in the Abbey Centre for a library seems to be a good idea. However there should be a strong desire to keep the Abbey building as an attractive old building that represents a part of the history of Daventry. It would be more than feasible to renovate such an interesting building and to use it within the plans for other amenities. Daventry is sadly lacking in character with many old properties knocked down in the development plans of the 60s. There is now only Sheaf Street and one or two buildings in the High Street that reflect the age of the town. Knocking down the old grammar school will just mean that another historical building disappears to be replaced by an uninspiring modern pile of bricks and glass. It will be a shame and for many local people an act of vandalism.

The library is currently in a central location, easily accessible and convenient for people also using other town centre facilities. The Abbey Building is rather detached from the town centre and not as convenient. The library currently occupies a building that is historically important to the town, the former grammar school being the only substantial example of 1930s architecture anywhere in Daventry. To move the library out of this building so that it can be 're-developed' - i.e. bulldozed flat - is short-sighted and insensitive. We do NOT want a sub-standard library service in Daventry. We do NOT want out architecture and history to be vandalized in this way. The proposed relocation is unacceptable in EVERY way.

The first proposed site showed a purpose built library. Daventry is a growing place and need a larger space not smaller. You are trying to a quart measure into a pint pot. That will not hold all that Daventry needs. The night club used to be a cinema use that and refurbish the present site. Give Daventry a modern library. One to be proud off.
- This library is perfectly ok - only needs new blinds, accessible toilet. Needs painting, flotex flooring
- Why is there a need to move? A small refurb in the current location would be fine. Plus access to toilets is required.
- Thinking the Abbey is too small for our library.
- You do not say what "redevelopment" means. Often these places just get boarded up for years & years. The space is there for the continued provision of a large library - use it. Towcester library is small & cramped, claustrophobic, the Abbey would be the same. Less room, fewer resources.
- This is NOT the right place. It needs to be where people are i.e. close to shops
- I always thought the ex UTC Davent ry building would be Amazing as a Grand Daventry Library. You could bring the museum together as well, which I only recently discovered we had! Daventry should have the best Library and make it look good too. Now is a very good time to get it right for the future. Beside I really want to keep my Stitch & Chatter Club in The Daventry Library.
- I am concerned that it will be smaller However the design looks good. I like the children’s area and the toilets being more accessible. I hope there will be sufficient computer space due to the amount of technology now in use.
- The library should be located close to major car parks and where there is potential increase in foot fall. I suggest developing the mobility and toilet building into a new library.
- Moving the Library to the abbey building is unnecessary, prompted by the developer led mentality of the DDC, with no thought given to the people of Daventry who need and use it. The scheme proposed for the site is not based on concrete proposals from a developer and is unlikely to happen, since the idea has been hanging around for some years without any progress. We do not need more shops. Shopping habits are changing. Wait before rushing ahead, pulling down a building which is part of Daventry's history. The Library is central to the town, easily accessible from the shops and car parks. It's presence adds vitality to the life of the town, in the town. It is a lovely building and could quite easily be renovated to include other functions, cultural functions perhaps, that this is sadly lacking thanks to the attitude of the DDC who care nothing for Daventry or the people living here. The Abbey building is not fit for purpose as a library, no matter how much modern equipment is installed.
- seems to be to small
- room for meetings
- There needs to be an allocated space for the use of the current clubs and a communal space
- to small
- seems to be too small
- In a time where I am already funding a local library through my parish council part of my council tax why should I also fund a library that I will never use. Library services
are the responsibility of county council and ours is on the verge of bankruptcy. We should not be spending on this at this time.

- Provided that the facilities and services offered are broadly in line with the current library I have no objections. However, in view of the planned changes to the Northamptonshire County and Town councils (Unitary Authorities) I wonder whether this proposal should be delayed until the new structures have been agreed and are in place.

- The library should remain in its present building. There is dedicated parking outside the library, a short stay car park nearby and it is less than a minute's walk from the High Street which is convenient for shoppers and their families. Moving it would make a visit less intrinsic to a shopping trip to the Town centre and therefore less likely to happen.

- Fully support the proposal.

- Originally, I understand people were hoping for a custom-built library space behind Moot Hall? I assume, a lack of NCC cash has led to this alternative proposal. If the former definitely can't happen, then I can't think of another suitable building within the town centre.

- Should make sure that there is sufficient space for under 5 activities. Currently there are people turned away from bounce and rhyme/rhymetime due to a 20 people limit on the room, the room size needs to be sufficient to allow anyone to attend.

- It is a shame the New Library building has been lost. The shake up in local governance could open an opportunity to use the District Council building though I accept this could be a valuable retail/office asset.

- The Eastern way development could offer a new community venue incorporating a library.

- This is a major error and unwanted by the people in Daventry with whom I have contact. This survey is very badly prepared, written and worded, but clearly shows that DDC has already made a decision, which makes this consultation worthless.

- I do not feel that The Abbey is a big enough venue for the relocation of the library.

- Seems like a waste of time and money. A step towards closing it.

- I hope you will continue to keep the staff when the library moves as the staff are most hopeful.

I hope you will continue to keep the very helpful services such as computers, WiFi and activities for the young.

Very disappointed to hear that NCC have removed all newspapers from libraries as many public citizens used the newspapers each day. Many older people cannot use computers to view news online so having newspapers was very vital.

- Perhaps increase the number of disabled and family parking spaces in The Abbey car park as my thoughts are that these groups use the library service the most.

- What is happening to the current users of the Abbey’s ground floor - DACT

- Excellent idea.
I would just like to stress the importance of the under 5s activities. The new library should have a space which is at least as big as the current one, and a children's library.

Library should definitely be moved to make the space for the new cinema which would be a great benefit to the town. It would also mean that the new library gets a refresh and more publicity. The main reason I don't use the library is that I don't know where it is and I've heard it's not very nice but I would definitely make use of the new library.

I find the toilet situation at the current library very difficult with having two young children. It would be a huge help to have an accessible toilet. There must be many others with young children or health issues who are put off going to the library because of the current arrangements. It's quite embarrassing and inconvenience having to be escorted to the toilets by a staff member. There have been a number of months when it just seemed too difficult to go. Would love to see the new place, bright, light and modern. The Southam library is such a stimulating environment.

It is a joy to hope that the library will stay open and hopefully its resources can be increased again in the future. Will there be room for any archive materials at the current site, or will these be moved to a central store or dumped?

It's a good idea. The old building is not fit for purpose. Crack on!

The Abbey is an excellent location with more needed parking spaces for users. Being close to the leisure centre might encourage more people to use the facilities.

Whilst it's been mentioned that the new site will be smaller, it would be useful to know the competitive dimensions of two sites.

The current library lacks toilets and accessible baby change. It is also tight for space for bounce and rhyme (it’s often fully subscribed) especially for pushchairs. The proposed plan does not show much space for group activities and storage of pushchairs. A cafe within would be fab too, but not essential.

The proposed new site is too small and will not be able to continue to offer everything that it does at the moment especially in Art/Exhibition space.

With the imminent arrival of Unitary, surely there will be space to accommodate the library in what are now the current DDC offices in Lodge Road - a far better proposition than to knock down a building which, although not listed, is one of the only buildings of the period in Daventry, which would be perfect to adapt to an Arts Centre, which would offer far greater value to the people of Daventry, rather than a wishy-washy cinema, which will fall between two stools - it won't be able to compete with the big nationals in the surrounding towns, and Daventry doesn't have the demographic to support an offering such as the Errol Flynn. Additionally, the DDC offices in Lodge Road have sufficient parking for both Library staff and customers!

How can DDC afford to redevelop the site when it will cease to exist soon real worry library will move and old site will be left derelict

Part of the iCON centre or space in DDC offices
The current library suffers from being tucked away in an area with little footfall. The Abbey Centre is no better as it is away from the main shopping areas, largest car parks and the bus station. Buying or leasing about 3 shop units in Bowen Square and combining them would make a highly visible library in an area with high footfall.

I don’t see the need for an outdoor space for children, I believe an indoor space would be much better. When my children were babies, I used to love taking them to Daventry library, into the little play area there with all the books around us. It was a great introduction to books and they’ve both got a real love for books now they’re older. The indoor space was, at times, a haven on a cold rainy day, somewhere we could go and play and read and imagine. We should be encouraging babies and young children to look at books instead of just going outside and playing. Whatever the location, we will continue to use the library. We love the Summer Reading Challenge.

Disability & Disabled so of has a lot more better good choice of rights & Social Life & Social Skills & Easy Read information a long time go for me & Disability & Disabled People & Carers & Person Assistants in Northamptonshire today now

A purpose built library would be the best idea but DDC won’t exist in 2 years time. So how soon will this move take place?

The Abey building will be to small. Daventry was promised a brand new public library which will service the Daventry area, up to date with all mod cons not to share a small room in another building. The proposed site could not give the same service as the present one does within the proposed space. Daventry is growing town and should not be short changed

This is a really practical solution - it may inconvenience a minority but given NCC’s finances I think this is a really good result for Daventry residents.

Would prefer if it stayed where it is as it’s a lovely building, just needs a little money spent on it

fully support the move to the Abbey

An absolute disgrace. Spend on the existing site. A clear step to no library service in Daventry which is used by people from surrounding villages. Makes a mockery of all those who have and are benefitting to new build homes.
Appendix 2: Demographic Questions

Are you responding to this questionnaire as an individual or on behalf of an organisation/community group?

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<tr>
<th>Answer Choices</th>
<th>Responses</th>
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</tr>
<tr>
<td>On behalf of an organisation/community group</td>
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</table>

Organisation:
- Daventry Photographic Society (2)
- Knit and natter group
- Stitch & Chatter Club (6)

Job title/role:
- Committee Member and ex-chairman
- Chairman
- Manager
- Member (3)
- A part of the group

What is your postcode?
Answered: 106
Skipped: 46

1) Are you:
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<tr>
<td>Female</td>
<td>78</td>
</tr>
<tr>
<td>Prefer not to say</td>
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Answered: 121
Skipped: 31

2) Are you currently Pregnant or have you had a baby in the last 6 months?
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<th>Responses</th>
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</thead>
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<tr>
<td>No</td>
<td>99</td>
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<tr>
<td>Prefer not to say</td>
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Answered: 112
Skipped: 40

3) How old are you?
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<td>0</td>
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<tr>
<td>10 to 19</td>
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4) Do you have a disability?

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<td>85</td>
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<tr>
<td>Prefer not to say</td>
<td>6</td>
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Answered 115
Skipped 37

4a) If Yes, please tick the appropriate box(es) which best describes your disability?

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<td>Hearing Impairment</td>
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<td>Learning Disability</td>
<td>3</td>
</tr>
<tr>
<td>Sight Impairment</td>
<td>3</td>
</tr>
<tr>
<td>Other</td>
<td>6</td>
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</tbody>
</table>

Answered 22
Skipped 130

Other:
- [Redacted condition]
- If depression is classed as a disability?
- Slight arthritis in knees. Hearing aids worn.
- Don’t wish to divulge.
- Please don’t reduce the number of books.
- Creaking but generally fit with old age.
Appendix 3: Event Feedback

Children’s Centre Service Events Feedback
The following is the feedback received at the facilitated children’s centre service events which were held after the following sessions:
- 15/10/18 Play & Learn for Under 1s’ Focus Group
- 16/10/18 Rhymetime Session
- 16/10/18 Bounce and Rhyme Session
- 18/10/18 Play & Learn for Under 5’s

A total of 27 participants these four sessions. Attendees were made up of 26 service users and a volunteer lead.

Attendees regularly use the following library services:
- Reading Services (27)
- Learning Services (25)
- Digital Services
- Health Services (3)
- Information Services (6)
- Culture Services (13)

Other:
- For social interaction with other young mums (2)
- Retail facilities for the purchase of cards and gifts (3)

How frequent attendees usually use the services provided at Daventry Library:
- More often than once a week (9)
- Weekly (16)
- Fortnightly
- Monthly

What attendees like most about the current library:
- Having a dedicated space for young children.
- Excellent children’s facilities.
- A small and welcoming space.
- Some close to the town centre.
- In walking distance from main area of town.
- The fact that it is very central.
- Easy parking close by.
- Easy parking (most of the time).
- Good parking.
- Just nice to have these facilities and to still have a library.
What attendees dislike about the current library:

- Could do with a bit more space.
- Better buggy access.
- Desperate for public loo’s and baby changing facilities – preferably in a unisex/disabled toilet.
- Being restricted in the use of staff toilet facilities.
- Lack of public toilet facilities.
- Small children’s area.
- No access to refreshments (tea/coffee).
- Outdated and tired.
- Windows won’t open.
- Unsafe outside area.

What attendees think about the proposed plan / layout of the new library location:

- Not seen.

What attendees would like to see in the new library i.e. priorities for the space:

- More activities for over 5’s.
- Larger children’s space.
- New toilets.
- Being able to have somewhere to sit and socialise with other mums after activities are over.

Attendees perceived barriers that would prevent them from accessing the library if it moves to the Abbey Centre, and their suggested solutions:

- Limited parking in close proximity to the new venue.
- Restricted parking.
- Parking.
- No.

Any other comments:

- Experience says that the footfall around the Abbey Centre is much less than around the area of the current library and this may impact on visitor numbers.

Public and Stakeholder Drop-In Events, Crafters Group and Stitch & Chat meeting feedback

It is estimated that between 80 and 100 people attended the Public Drop-In event; a total of 21 stakeholders attended the Stakeholder Drop-In event; and 15 and 18 people attended the impromptu Crafters Group and Stitch & Chat Group engagement sessions respectively. All attendees were invited to complete a feedback form before leaving and were signposted to the online questionnaire if they wanted to provide further feedback.
The following is the feedback received at the above engagement sessions:

A total of 16 participants provided feedback. Attendees identified themselves as:
- Customer (8)
- Interested member of the public (8)
- Daventry resident

Attendees regularly use the following library services:
- Reading Services (12)
- Learning Services (2)
- Digital Services
- Information Services (5)
- Culture Services (2)
- None (2)

Other:
- Crafters corner every Thursday afternoon 3.5 years

How frequent attendees usually use the services provided at Daventry Library:
- More often than once a week (3)
- Weekly (5)
- Monthly (5)
- Do not currently use library services in Daventry (2)

Other:
- Less often [than monthly]

What attendees like most about the current library:
- We have our own space which doesn’t disturb other service users or take space away from them.
- Welcoming (2)
- Friendly/helpful staff (4)
- Good staff.
- Plenty of books etc if needed.
- Books are well maintained.
- Computer area.
- The building. Large sunny windows today.
- Outdoor space.
- I like geography books.
- It exists (2)
- Range of books (2)
- It is quite big.
What attendees dislike about the current library:

- No loo.
- Nothing apart from no toilet.
- Old – needs modernising/up-dating (3)
- Sometimes difficult to see exhibitions if something else going on in same room.
- Serves its purpose at present.
- It’s very old, the smell.
- There’s no reason for me to use it.
- Children’s area is out of sight (2)
- Very small.
- Facilities not great.
- It’s not that colourful.
- Not very modern.
- Nothing (4)

What attendees think about the proposed plan / layout of the new library location:

- Tight! Not sure whether proposed space for groups will be big enough or too disruptive.
- V. good.
- Good.
- OK but will there be enough room for all that goes on in the Abbey Centre?
- Don’t know.
- It looks inviting.
- Well thought out plan.
- A good idea (2)
- Will attract more people to the library.
- Good location with ideal facilities (2)
- I think it looks good.
- Very nice despite having less space/area.
- It’s ok but concerned not enough space.

What attendees would like to see in the new library i.e. priorities for the space:

- Adequate space (2)
- More book choice (2)
- Toilets.
- Art exhibitions etc.
- Computing area.
- It seems ‘quiet’ when I have visited before – any activities which would encourage varied use i.e. cinema & restaurant.
- Use for local school groups/ children/ parents at home/ low income families.
- More interactive for teenagers i.e. gaming etc.
Proposed Relocation of Daventry Library: Engagement Analysis Report

- Proposed plan covers all requirements (2)
- I think the proposals that I’ve seen are good.
- More space.
- The design is good!
- Guaranteed funding!
- Bright, colourful things.

Attendees perceived barriers that would prevent them from accessing the library if it moves to the Abbey Centre, and their suggested solutions:
- No fortunately, I can make the hill if I walk slowly.
- Parking.
- See when it moves to Abbey.
- No problem.
- No (9)

Any other comments:
- I understand the need for the proposal but feel that it is finance led and not service led – yet again let down by our representatives on the County Council.
- No.
- A good solution for keeping the library in Daventry (2)
- Let’s get moving with it!
- A good idea. Do not let libraries close.

Wider Public Event Feedback
A stand was installed within the foyer of Daventry Waitrose on the afternoon of 2\textsuperscript{nd} November 2018, to engage the wider general public who may not usually use the library services. The following is the feedback received from the 53 participants who engaged with the staff at the feedback stand.

Participants identified themselves as either:
- currently use or have used the existing library in North Street (29)
- currently do not use or have never used the existing library in North Street (24)

Participants said they either currently use or might use the following library services in the future:
- Reading Services (22)
- Learning Services (5)
- Digital Services (10)
- Information Services (9)
- Health Services (9)
- Culture Services (2)
Comments received regarding the proposed relocation of Daventry library to The Abbey Centre were:

- Can not commend current library staff enough—always really helpful.
- Don’t know why they want to build a cinema on the existing site.
- I didn’t even know that the library provides Children’s activities.
- I am in favour of anything that provides opportunities for social interaction for older people in Daventry.
- I am 92 and don’t use the library any longer, but I think it is a good move.
- We are just pleased that we will still have a library in the town.
Appendix 4: Copy Questionnaire

Northamptonshire County Council (NCC) wants to know your views about the proposed relocation from the current library building to the Abbey Advice and Resource Centre (The Abbey Centre).

Daventry Library currently occupies a former school building in the town centre which is owned by Daventry District Council (DDC).

The current site is in a poor condition and is no longer an ideal venue for Library Services. DDC would like to develop the site, which has led to the need for NCC to look for alternative premises for the library. DDC has offered NCC the use of most of the ground floor of the Abbey Centre, which is less than half a mile away from the current library building.

The Abbey Centre is a purpose built facility which is shared by voluntary sector partners who provide services that could be complimented by the services offered in the library.

Although the floor space at the Abbey Centre is slightly smaller than the current site the layout will be planned by a professional library designer to maximise usage of the space. We believe the relocation to the Abbey Centre will be beneficial and will be better than the current location. The public library area will be in one open, brighter space which will be more easily accessed.

DDC have offered to pay for the refit and refurbishment of the proposed new library space within the Abbey Centre. Moving to an alternative location would mean that NCC would have to fund any refit or refurbishment to make it fit for purpose to be used as a library.

Please tell us your views by completing this questionnaire. Alternatively, you can submit your comments using the comment box in the Library or speak to Library staff at planned information sessions. Please see our website for details of when these sessions will be held [www.northamptonshire.gov.uk/haveyoursay](http://www.northamptonshire.gov.uk/haveyoursay)

If you require assistance in completing this questionnaire, please speak to a member of Library staff.

Completed questionnaires can be returned to a member of staff at Daventry library or in the pre-paid envelope provided.

Your feedback will be used to help us have a better understanding of people’s views on the relocation of the library. Your feedback will be part of a report with many other people’s feedback, so you will not be personally identified.
You do not have to answer all of the questions. If you don’t want to answer a question, or don’t know the answer, then move on to the next question.

Please see our website for further information including a copy of the equality impact assessment www.northamptonshire.gov.uk/haveyoursay

If you have any queries, comments or would like a copy of this survey in another format (including easy read or large print) you can contact us by email, post or telephone. Our contact details are as follows:

Email address: consult@northamptonshire.gov.uk
Postal address: Consultation, Equalities and Accessibility Team, BIPM, Northamptonshire County Council, One Angel Square, Angel Street, Northampton NN1 1ED
Telephone: 0300 126 1000

The deadline for completing this survey is **5pm on Sunday 11 November 2018.**

Thank you for helping us by completing this questionnaire.

1) Please tell us in what capacity you are responding to this survey:

Please tick (✓) all that apply

- A Daventry Library and Information Service customer
- A user of Universal Children Centre Services delivered at Daventry Library
- A resident of Daventry
- Daventry Library volunteer
- Member of Daventry Library staff
- User representative group
- Borough, District or Parish Council (please state which council you represent)

If ‘Other’ please specify:
2) **How often do you usually use the services provided at Daventry Library?**

   Please tick (√) relevant answer

   - More often than once a week
   - Weekly
   - Fortnightly
   - Monthly
   - I do not currently use library services in Daventry

   If ‘Other’ please specify:

3) **Please tell us how many children you have or currently have caring responsibilities for and their age(s)?**

   Please tick (√) all that apply

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<td>11+ years old</td>
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</table>

   Not applicable – I do not have any children  ○
4) Please tell us which of the following services you have used at Daventry Library within the last 6 months:

Please tick (✓) all that apply

_Reading Services_ – to access a comprehensive range of book stock or e-books, to take part in the Summer Reading Challenge, to use the Library to You service, or to be a member of a Library Reading Group

 ○

 _Learning Services_ - to access digital support to help with using online services such as employability or family history research, or to take part in regular activities including craft events or Stitch and Chat groups

 ○

 _Digital Services_ - to learn basic IT skills, to access public computers, photocopying, and printing facilities, to use free Wi-Fi and device charging facilities, to access County Council or District Council websites or to enrol on free online courses

 ○

 _Health Services_ – to attend Universal Children’s Centre Services activities such as Rhymetime sessions, Play and Learn sessions, to access information and advice on school readiness services, health, lifestyle and wellbeing, parenting and family support, for Health Visitor drop-in sessions or breastfeeding facilities, or to access information about volunteering opportunities

 ○

 _Information Services_ – to access support when looking for a job or to find out about starting and developing your own business, to apply for or renew a concessionary bus pass/disabled parking permit, to apply for school places, to access debt help and money management advice or to use Registrations Services

 ○

 _Culture Services_ - to visit local exhibitions and displays, attend a play or speaker event outside of normal opening hours or to buy or sell craft products using library exhibition spaces

 ○

If ‘Other’ please specify:

I do not use any of these services ○
5) Thinking about The Abbey Centre (where it is proposed the Daventry library will be relocated) please place the following in order of importance for the new venue.

Please **rank** these in order of importance using a scale of 1 – 5, with 5 being the most important and 1 the least important. **Please only tick (\(\checkmark\)) each column once**

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<td>Regular events for under 5s</td>
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<td>Safe outdoor space</td>
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<tr>
<td>Easy access and parking</td>
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</table>

If ‘Other’ please specify:

6. If you feel there is anything that would prevent you from accessing Daventry library if it moves to the The Abbey Centre, then please tell us what these are and how they could be overcome.
7) The local Registration Service is currently situated within the library. It is our intention to keep the Registration Service within the library when it is relocated to its new venue. If you have any specific views on this then please tell us in the box below.


8) Please tell us any other comments you would like to make about the proposed relocation of Daventry library, including if you feel there is an alternative venue that should be considered and why:


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Demographic information

As an organisation, we collect specific demographic information from the people who participate in our consultations or complete surveys to build up an accurate understanding of the communities that we serve so that services and policies can be delivered to meet the needs of everybody, and ensure that everybody has an opportunity to have their voice heard. Please feel free to leave any questions which you do not wish to answer.

Any information you chose to provide will be treated confidentially and in accordance with data protection legislation.
Proposed Relocation of Daventry Library: Engagement Analysis Report

Are you responding to this questionnaire as an individual or on behalf of an organisation/community group?
Please tick (✓) relevant answer
☐ As an individual
☐ On behalf of an organisation/community group

If you’re replying on behalf of an organisation or community group please tell us the name of your organisation and your job title/role:

<table>
<thead>
<tr>
<th>Organisation:</th>
<th>Job title/role:</th>
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Please only complete the following section if you are responding as an individual.

What is your postcode? By providing us with your postcode, you are consenting for us to use this information to understand where respondents to this questionnaire live. If you do not consent to us using this information in this way, please do not provide your postcode. This information will only be used for the purposes of this consultation.

1) Are you (Please tick the appropriate box)
   ☐ Male       ☐ Female       ☐ Prefer not to say

2) Are you currently Pregnant or have you had a baby in the last 6 months?
(Please tick the appropriate box)
   ☐ Yes        ☐ No           ☐ Prefer not to say
3) **How old are you?** (Please tick the appropriate box)
- 0 to 9
- 10 to 19
- 20 to 29
- 30 to 49
- 50 to 64
- 65 to 74
- 75+
- Prefer not to say

4) **Do you have a disability?** (Please tick the appropriate box)
- Yes
- No
- Prefer not to say

4a) if ‘Yes’, please tick the appropriate box(es) which best describes your disability?
- Mental Health
- Physical Disability
- Hearing Impairment
- Learning Disability
- Sight Impairment

If ‘Other’ please specify

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Thank you for helping us by completing this questionnaire.
Appendix 5: Proposed Location Presentation

- Daventry District Council and NCC’s Northamptonshire Libraries are working together to relocate Daventry Library to modern new premises by April 2019.

- Daventry District Council is progressing plans to build a new cinema and restaurants at the current library location in North Street, which provides a timely opportunity to relocate the library to proposed new facilities on the ground floor of the nearby Abbey Community Resource Centre.

- The current Daventry library is old and no longer fit for purpose - it is a large, underused space that can be costly to run. The current layout of the library building is no longer practical for customers and there have been issues with anti-social behaviour.

Proposed layout for a library at The Abbey Centre
**The Abbey Centre**

- The library’s proposed future home is the ground floor of The Abbey Centre, which is already an established hub for community services in the town, including Citizen’s Advice Bureau, Time2Talk, DACT (Daventry Area Community Transport) and Olympus Care Services.

- Daventry Registrations office, currently based at the library, would also be relocated into a purpose-built new office as part of the move.

- Small local businesses will continue to operate from offices on the other floors.

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**The new location**

- Although the floor space at The Abbey will be slightly smaller than the current premises, there is still ample room to deliver all of the existing library services.

- The layout of the building is more flexible, so that over time it can change with the evolving needs of customers and the LibraryPlus services.

- There will be a new, secure outside play area for young library visitors and families and library parking will also be improved as part of the move.

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1. Registrations office
2. Seating area
3. Library staff desk/pay point
4. Main library area
5. Study area
6. Children’s area
7. Computer suite/Learning centre
8. Public toilets and baby changing facilities
As at the current location, your new LibraryPlus will house our local collection, parent's collection, 'Change Zone' including Reading Well on Prescription and fiction/non-fiction stock, as well as audio books, DVDs and periodicals.

There will be a separate computer suite and learning centre, a study space with access to further public PCs, a larger children's area and a safe outdoor space for young people and families.
LibraryPlus will continue to provide a wide range of activities for customers of all ages, including Rhymesimes and other events for early years development, activities for older children and engagement with young adults.

We will continue to have a variety of groups meeting in the library, and offer a wide range of events, including craft activities, suitable for the whole family.

There is a public engagement questionnaire that will be available online from 1st October until 11th November that can be accessed at the following web address:

https://www.surveymonkey.co.uk/r/DaventryLibraryRelocation2016

If you would like to complete the questionnaire, but do not have access online, paper copies are available from the Library – Just ask a member of staff.

We would be really interested to hear how you use the current library and your views on the proposed move to The Abbey Centre.
FREQUENTLY ASKED QUESTIONS

**What happens to the current book stock?**
Our stock is constantly changing and our replacement process will not differ during the move – much of our stock, including our local collection and specialist titles will move with us, whilst older and ‘well used’ books will be made available for sale.

Any unwanted or surplus stock, will get a new life through one of the book sellers that the library works closely with - Rest assured that nothing that is re-useable will be thrown away.

**Will there be parking at the new library?**
There will be parking, including disabled spaces, at the front of the building, with further parking adjacent to The Abbey Centre.

Additional public parking is available in Daventry town centre and further information is available from Daventry District Council.
How can I support the library with the move?

There are a number of ways you can support the library move through our Get Involved volunteering initiative.

Whether it is helping us to relocate stock in the new building, or ‘Meeting and Greeting’ customers at The Abbey Centre, your support will be invaluable during the transition period and beyond.

For further details about ‘Getting Involved’ please speak to a member of the Library team.