

Consultation details

About the consultation

What is the consultation title?	Commissioning Healthwatch Northamptonshire 2018-2021 Consultation
What is this consultation about?	<p>Healthwatch is an independent consumer champion for people who use health and social care services. Its job is to ensure that local voices are heard and that people's views and experiences are used to improve existing services and to help shape future services. Where concerns and problems about care services have been identified they will ensure that the right people know and check that action is taken to resolve them and prevent them from happening again.</p> <p>Each local authority is required by the Health and Social Care Act 2012 to make arrangements to establish and maintain a local Healthwatch organisation in its area. Healthwatch Northamptonshire has been established since 2013 and its current contract ends in March 2018.</p> <p>Northamptonshire County Council are re-commissioning their Healthwatch services, with the new service being live from 1 April 2018, and we would like to hear your views to help us explore and shape how Healthwatch in Northamptonshire will look from April 2018 onwards.</p> <p>After the consultation has ended we will consider the views of local people and organisations along with any other relevant information and will use these to develop the best model for Healthwatch in Northamptonshire.</p>

Consultation dates

Start date	07 Jul 2017
End date	01 Sep 2017
Results expected by?	06 Oct 2017
What is the subject of the consultation?	Children, Families and Learning Adult Social Care Health and Wellbeing

Area

What area of the county does this consultation affect?	Northamptonshire Countywide
How can I take part?	<p>You can give us your feedback via the online questionnaire, which is available via the Consultation Register.</p> <p>Your feedback will be used to help us gain a better understanding of peoples' opinions and will help us shape the future design and focus of these services. Your feedback will be part of a report with many other people's feedback, so you will not be personally identified.</p> <p>Please contact us if you would like a copy of the questionnaire in another format, including a paper copy.</p> <p>Alternatively you can write to us via the below email</p>

address or by post to:
Engagement, Participation and Involvement Team
Northamptonshire County Council
One Angel Square
Angel Street
Northampton
NN1 1ED

Who can I talk to about this consultation?

Directorate	People Commissioning
Team name	Engagement, Participation and Involvement Team
First name	
Last name	
Email address	EPIT@northamptonshire.gov.uk