

# Consultation results

This form is for consultation team members to input results of a consultation which will then be published on the NCC website.

All fields marked with an asterisk \* are mandatory.

What is the consultation title?\*

Consultation on Proposed Changes to the Opening Hours of Wootton Library

What were the results?\*

The proposed change in opening hours was subject to consultation for five weeks and was promoted to library users by posters in the library itself. We received twelve verbal comments and one written comment on the proposals.

Most of the comments did not raise any objections to the proposed changes in opening hours, particularly if it helped the library to remain open in the longer term. Most people also understood the financial context that the Council is operating within.

One respondent was concerned that a reduction in hours would lead to even fewer visits that might put the library's future at risk.

The feedback we have received has not led us to change our assessment that the proposed changes would have a neutral impact upon customers. No customers expressed concerns that they would be disadvantaged by the change as a result of their protected characteristics.

As such, in view of the majority of the feedback received, the council proposes to implement the reduced opening hours, as set out in the consultation, with effect from Wednesday 3rd January 2017. The revised opening hours will be advertised at the library and on the Council's websites, to ensure that customers are aware of the change.