

Consultation results

This form is for consultation team members to input results of a consultation which will then be published on the NCC website.

All fields marked with an asterisk * are mandatory.

What is the consultation title?*

Consultation on the Housing Preventative Support Service Delivered through South Northants Homes

What were the results?*

In addition to the customer questionnaire for service users carried out by NCC/First for Wellbeing (FfW), South Northants had carried out a needs assessment for all of their customers to ascertain the level of support required. The outcome of the surveys were to decommission the Shelter Homes service provided by First for Wellbeing and target future services to customers that most need it. On 26th May 2016 the Strategic Leadership Board of FfW has considered and agreed to officer's recommendation to decommission the service as from 30th September 2016. In addition to this, South Northants Homes were also looking to implement a charging policy for the customers who can either afford to pay or are in receipt of personal budget.