

Our Vision

Making Northamptonshire Safer

Our Purpose

Working together to provide an excellent Fire and Rescue Service that everyone is proud of.

To save lives, reduce risk and contribute to the health and wellbeing of the communities in Northamptonshire

Our Values



Our Strategic Objectives

Keeping our Communities Safe and Well

Keeping our Staff Safe and Well

Making the best use of our Resources

Our Priorities

We will adapt our response to emergency incidents to meet changing demand

We will value our staff and provide health and wellbeing support

We will work with others to ensure efficient and effective use of funding

We will reduce fires and accidents in the home by educating and supporting people to be safe

We will continually develop our staff to ensure they are able to do their job

We will develop modern and flexible ways of working to meet community needs

We will minimise the likelihood and impact of fire in high risk premises through our inspection and enforcement work

We will commit to being a learning and listening organisation

We will work with our communities to improve diversity of our workforces and services

We will work with others to broaden our prevention activities to improve the wellbeing of our communities

We will provide suitable facilities to ensure our staff are able to do their job

We will communicate clearly and give people the opportunity to influence our service

We will make responding to medical emergencies part of our normal business so we can help more people

We will provide suitable vehicles, equipment and systems to support staff to do their job

We will work with volunteers to improve community safety

We will look for opportunities for income generation to support community safety